



# Research of the Best Practices of Access to Public Information

## Ministry of Education, Culture and Sports of the Autonomous Republic of Adjara

Georgia, United Kingdom (Scotland), United States of America, Estonia – Comparative Analysis

Authors: Levan Avalishvili, Marine Kechakmadze, Tamar Iakobidze, Teona Turashvili, Giorgi

Kldiashvili

Editor: Levan Avalishvili

The research was carried out by the Institute for Development of Freedom of Information (IDFI) within the framework of the United States Agency for International Development (USAID) Program "Good Governance in Georgia (G-3)".

This study is made possible by the generous support of the American people through the United States Agency for International Development (USAID). The opinions expressed herein are those of Institute for Development of Freedom of Information (IDFI) and do not necessarily reflect the views of United States Agency for International Development or the United States Government.

#### Content

Intr	oduction	. 4
Gev	vernment of Autonomus Republic of Ajara	. 6
Iı	ntroduction	6
1	. General information on Public Institution	6
2	. Information on activities of Public Institution withi their scope of their basic competencies	9
3	. Legal Acts and Rule-Making Activities of Public Agencies	15
4	. Information about the Activities of Public Agencies in the Field of Basic Competence	19
5	. Staffing of a Public Agency	29
6 I1	. Functioning of a Public Agency, which Aims at Ensuring the Rights, Freedoms and Legal nterests of Physical and legal Entities	31
7	. Accounting and Financial Transactions of a Public Agency	37
8	. Mechanisms of Envolving Citizens into Activity of a Public Agency	38
Rec	ommendations	43
Stat	istical Research on Requests of Public Information	52
Res	earch Methodology	52
R	lesearch Description	52
N	lethods	53
Ana	alysis of Reports dated 10 December of Target Public Agencies within the Project	54
N	Ninistry of Education, Culture and Sports of the Autonomus Republic of Ajara	55
C	Conclusion	55
R	decommendation:	56
	Repor form approved in accordance to the Article 49 of General Administrative Code of Georgia or rovision of Information accessability	
	nistry of Education, Culture and Sports of Autonomus Republic of Ajara during the period of 2009	
	rublic information requests' registry: Ministry of Education and Culture of Autonomus Republic of	65
Res	ults of focused discussions	69
Rec	comendations	71
P	roactive publishing of public information	71
A	void of inadequate answers	76

Provision of public information in proper timeframes	. 77
Ignored and rejected issues	. 77

#### Introduction

The following study is comparative analysis of Georgian and international legislation the United Kingdom (Scotland), the United States of America, Estonia prepared within the framework of a project – "Research on the Effectiveness of the FOIA Provisions in Georgia", implemented by the Institute for Development of Freedom of Information (IDFI).

The project "Research on the Effectiveness of the FOIA Provisions in Georgia" was implemented by IDFI (March-May, 2012) under the Good Governance in Georgia Program (G3) of the United States Agency for International Development (USAID).

The goal of the project was to increase the level of transparency and effective governance of the administrative organs (the Ministry of Justice, Civil Service Bureau, the Competition and State Procurement Agency, Chamber of Control of Georgia, Government of the Autonomous Republic of Ajara) through studying the best international practice of access to information and overcoming shortcomings in this sphere.

The main aim of the project – "Research on the Effectiveness of the FOIA Provisions in Georgia" was the development of accountability and transparency of public sector of Georgia by learning of the best international practices in information accessibility and implementation of recomendations developed based on the research the sphere. For the achievement of the aforementioned goal the several tasks have been set.

Initially the provision of research of the content of public information released to the electronic resources by the Public Institutions and the form of this release was importantant. In this reason the several target public institutions have been shosen — Ministry of Justice, Public Service Bureau, Competion and State Procurement Agency, Chamber of Control of Georgia, Government of Autonomus Republic of Ajara, Ministry of Finance and Economy of Autonomus Republic of Ajara, Ministry of Labour, Health and Social Care of Autonomus Republic of Ajara, Ministry of Education of Autonomus Republic of Ajara, Ministry of Culture and Sports, Ministry of Agriculture of Autonomus Republic of Ajara.

Simultaniously in the frame of the project the stress is made on the learning of the best international practices of public information acessability. In this reason the foreign State Institutions identical to the Georgian target agencies have been employed. In particular, the tress was made on the countries posesing best practices of proactive publication: United States of America, Great Britain/Scotland and Estonia.

During the research process of international practice the significant modern tendency has been revialed. In particular, the State agencies in order to provide transperancy and accountability of their activities in proactive regime publicate society interest paid information. IT development enabled them to publicate different type of reports, data and information on their official web sites to provide information on their activities more accessible, what is the most sufficient element in atchivement of society confidence in public institutions and establishment of efficient communication with citizens. The aforementioned trend is the ordinary custom at international level. Moreover in some countries this condition is regulated at National Legislation level.

As the result of research it becames obvious that in case of nearly all agencies the following information is so much important to be publicated at their official websites:

- Detaild information on agency management;
- General contact information;
- Agency structure and description of activities rules;
- Strategic and action plan;
- Projects and programmes;
- Activities' annual and quarterly reports/audits;
- Legal acts;
- Consultations for phisical and legal entities;
- Detailed description of public information accessability and its inquiry procedures;
- Documents proactively published by the agency;
- Detailed information on agency financial activity and budjet;
- Transperancy of administrative expenses;
- Accessable statistics;
- General information on agency activities and etc.

Agency competencies are to be envisaged and hence the existance of specific information and documents published at the website. Publication of mentioned type information at website and what is the most important is its qualitative and implicit publication is the general basis for assessment of agency accountability, openness, and transperancy.

Research methodology consits of thre general components:

 Research of proactive publication practice by the target administrative agencies based on the analysis of public information published at their websites;

- Study of the official web-resources of international government institutions in order to reveal the best examples of information proactive publication;
- Development of recommendations' package for the provision of electronic transperancy increase of Georgian public sphere.

#### Gevernment of Autonomus Republic of Ajara

#### Introduction

In case of Autonomus Republic of Ajara in the frame of research the Scotland Government website (<a href="http://home.scotland.gov.uk/home">http://home.scotland.gov.uk/home</a>) was chosen and solely by means of the information published on this website general recommendations have been developed. Such methodology is justified since in both cases we deal with autonomus entities what will ease specification of the information to be published on the website. Also implementation of services introduces by the Scotland and their realization will be important for Ajara Government.

#### 1. General information on Public Institution

It is very important the following information to be published at the website of the Government of Autonomus Republic: Government Chairman competancies/rights-duties and procedures of his assignment approvement provided by the legislation in force, information on the Head of Governmental Establishment, different historical information on Government. Information on activities and functions of Government of Autonomus Republic is appriciated to be published at the website. This will lead to ordinary citizens' awareness about the Government activities and fulfilled goals.

In case of the Government of Autonomus Republic of Ajara we can only come over the biographies of the Government Chairman and some Ministers without any competances being precisely provided.

At the same time the website of Scotland Government provide information on Government liabilities, aims and competancies. Existence of such information at the website is especially important in case of the Autonomus Republic, since it is very essential the competances of Central and Local Governments to be clearly defined.

#### აჭარის ავტონომიური რესპუბლიკის მთავრობის თავმჯდომარე



#### ლევან ვარშალომიძე

დაიბადა 1972 წლის 17 იანვარს ქ. ბათუმში.

1989 წელს წარჩინებით დაამთავრა ბათუმის №6 საშუალო სკოლა.

1994 წელს - ქ. კიევის უნივერსიტეტის საერთაშორისო ურთიერთობების ინსტიტუტის საერთაშორისო სამართლის ფაკულტეტი, იურიდიულ მეცნიერებათა მაგისტრის სამეცნიერო ხარისხით.

1994-1999 წლებში სწავლობდა ქ. კიევის უნივერსიტეტის საერთაშორისო ურთიერთობების ინსტიტუტის ასპირანტურაში, მინიჭებული აქვს იურიდიულ მეცნიერებათა კანდიდატის სამეცნიერო ხარისხი სპეციალობით სამოქალაქო სამართალი და სამოქალაქო საპროცესო სამართალი; საოჯახო სამართალი; საერთაშორისო კერმო სამართალი.

1998-2000 წწ. მუშაობდა საქართველოს საგარეო საქმეთა სამინისტროს საერთაშორისო-სამართლებრივ დეპარტამენტში ორმხრივი ურთიერთობების სამმართველოს უფროსად;

2000-2002 წწ. - საქართველოს იუსტიციის სამინისტროს სააღსრულებო დეპარტამენტის თავმჯდომარედ;

2002 წელს მუშაობა დაიწყო საქართველოს ფინანსთა სამინისტროში იურიდიული დეპარტამენტის დირექტორად;

2002 წლის მარტიდან საქართველოს სახელმწიფოსა და სამართლის ინსტიტუტში საერთაშორისო კერძო სამართლის განყოფილების მეცნიერ-მუშაკად,

2002-2004 წწ. - სოლიდარული პასუხუსმგებლობის საზოგადოების "დამენია, ვარშალომიძე, ნოღაიდელი და ქავთარაძე" პარტნიორია;

2004 წლის იანვრიდან დაინიშნა შპს "საქართველოს რკინიგზის" გენერალურ დირექტორად.

2004 წლის 5 მაისს დაინიშნა საქართველოს პრეზიდენტის რწმუნებულად აჭარის ავტონომიურ რესპუბლიკაში.

2004 წლის 20 ივლისს, საქართველოს პრეზიდენტის წარდგინებით, აჭარის ავტონომიური რესპუბლიკის უმაღლესმა საბჭომ დაამტკიცა აჭარის ავტონომიური რესპუბლიკის მთავრობის თავმჯდომარედ.

საქართველო, 6010, ქ. ბათუმი, კ. გამსახურდიას, 9 ტელ:422 72006 ფაქსი:422 77300

ელ-ფოსტა: <u>Lvarshalomidze@adjara.gov.ge</u>

Biographical information of the Chairman of the Government of Autonomus Republic of Ajara publisged at the website.

#### The Scottish Government

The devolved government for Scotland is responsible for most of the issues of day-today concern to the people of Scotland, including health, education, justice, rural affairs, and transport.

The Scottish Government was known as the Scottish Executive when it was established in 1999 following the first elections to the Scottish Parliament. The current administration was formed after elections in May 2011.

## The Scottish Government

#### The Government's Purpose

To focus government and public services on creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable economic growth.

Gàidhlig (Gaelic)

#### Information provided at the website of Scotish Government.

As it was mentioned in information on the Chairman of Government and governmental establishment members the special importance is assigned to specification of the competencies of each member of Government. At the website of Scotish Government together with the authorities' biografies the special area is taken for provision of their liabilities.

#### Office of the First Minister



First Minister
Alex Salmond MSP

Responsibilities: Head of the devolved Scottish Government; responsible for development, implementation & presentation of Government policy, constitutional affairs including Referendum Bill and for promoting & representing Scotland.

Biography

#### Contact a Minister

Email: Ministers' Mailbox ( scottish.ministers@scotland.qsi.qov.uk )

Your message will be forwarded to the relevant Cabinet Secretary or Minister

#### Health, Wellbeing & Cities Strategy



#### Deputy First Minister and Cabinet Secretary for Health, Wellbeing & Cities Strategy Nicola Sturgeon MSP

Responsibilities: NHS, health service reform, allied healthcare services, acute & primary services, performance, quality & improvement framework, health promotion, sport, Commonwealth Games, public health, health improvement, pharmaceutical services, food safety & dentistry, community care, older people, mental health, learning disability, carers, Social Care & Social Work Improvement Scotland, substance misuse, social inclusion, equalities, anti-poverty measures, veterans and cities strategy.

#### Biography



Minister for Commonwealth Games and Sport Shona Robison MSP Biography



Minister for Public Health Michael Matheson MSP Biography

#### Finance, Employment and Sustainable Growth



#### Cabinet Secretary for Finance, Employment and Sustainable Growth

#### John Swinney MSP

Responsibilities: The economy, Scottish Budget, employment, public service reform, Better Regulation, local government, public service delivery, community planning, Registers of Scotland, Scottish Public Pensions Agency, relocation, e-government, budgetary monitoring, business & industry including Scottish Enterprise, Highlands & Islands Enterprise, trade & inward investment, corporate social responsibility, voluntary sector & the social economy, community business & co-operative development, energy, renewables, tourism, building

standards, land use planning.

Information on Ministers provided at the Scotish Government website.

## 2. Information on activities of Public Institution withi their scope of their basic competencies.

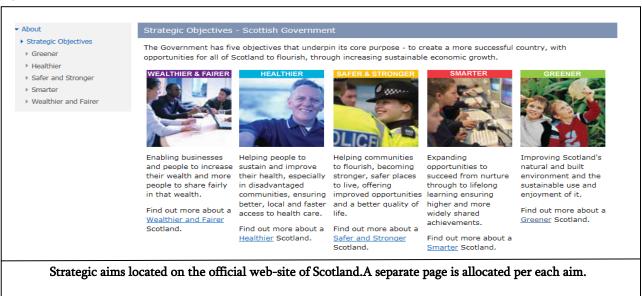
In order to provide proper description of assigned policy and planned events it is important to provide accessability to the strategic documents developed by the Government. Unfortunately these types of documents are published very porely at the official website of Government of Autonomus Republic of Ajara: the challenges facing institutions, goals, objectives, and the implementation of planned activities are given here. However, the indicators for the whole strategy evaluation are not described at all.

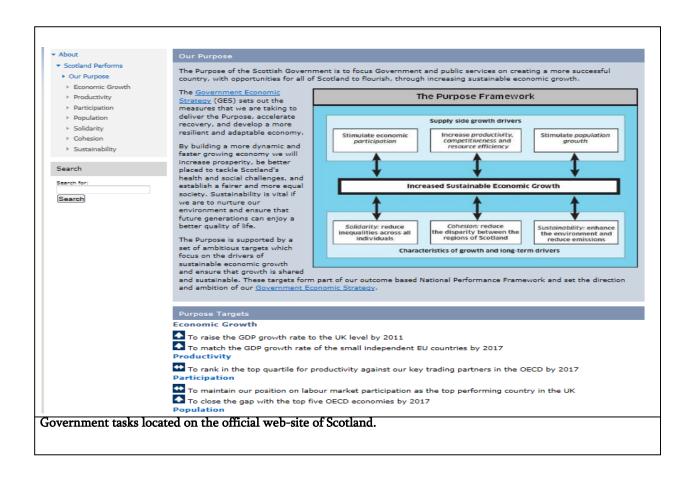
სამი	ინისტრო	> სამინის	ტროს დოკ	უმენტები			
				-2011 წლებისთ			
	Official we	eb-site of th	ne Ministry o	of Finance and	Economy of Au	utonomous Repub	olic of Ajara.

Scottish Governmen's web —site includes not only the government program for the years of 2011-2012, but the plans for the previous few years. This allows the comparison of priorities with each other definedby the government during different periods of time.



Strategic aims, tasks, the ways and exact terms for their performance as well as the evaluation indicators for implemented activities set forth by the government in different spheres, are given in the mentioned documents.





Purpose Target/National Indicator	Updated On	Frequency
Purpose Targets		
Participation vs. UK	21 February	Annually
Economic Growth (GDP vs. UK)	24 April	Quarterly
Economic Growth (GDP vs. Small EU)	24 April	Quarterly
National Indicators		
Cultural Engagement	16 March	Annually
Marine Environment	22 March	Annually
Emergency Admissions	27 March	Annually
Research and Development Spending	28 March	Annually
Biodiversity: Terrestrial Breeding Birds	29 March	Annually

Calendar of forthcoming updates to high level Purpose Targets for next 12 months

Month of Update	Frequency
May 2012	
Participation (vs. UK)	Quarterly
Population (vs. EU15)	Quarterly
June 2012	
Solidarity	Annually
July 2012	
Cohesion	Annually
Economic Growth (GDP vs. UK)	Quarterly
Economic Growth (GDP vs. Small EU)	Quarterly

Information existing on the Scottish government web-site concerning the achievement terms of strategic aims.

#### Supporting business

Supporting the industries that underpin Scotland's rural economy.

- Helping fishing companies invest in new technology and markets
- Scotland's first national food and drink policy
- Improving farming businesses
   throughout Scotland

#### Empowering communities

Supporting and developing rural communities.

- Scottish National Rural Network
- Giving crofters a greater say in their future
- Scotland Rural Development
   Programme

#### Protecting the environment

Reducing our local and global environmental impact and enhancing it for future generations.

- Acting on climate change
- Working towards a zero-waste society
- Promoting energy efficiency
- Scotland's first marine bill

#### How are we doing?



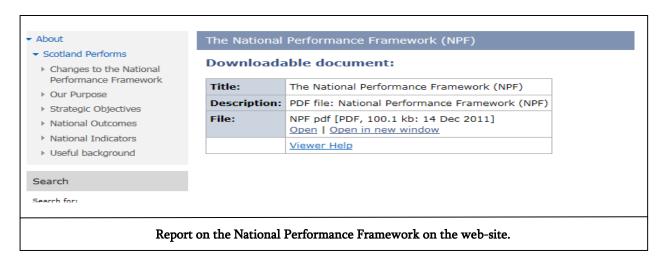
#### **Measuring Scotland's Progress**

Find out about national outcomes and indicators on Scotland Performs, the Scottish Government's progress tracker.

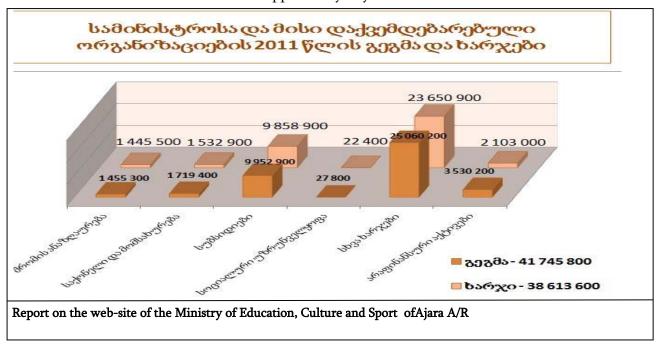
Scotland Performs

Activities planned for achieving the government's one of the strategic aims and their performance indicators located on the Scottish web-site.

Also, on the web-site you can find reports on strategic plans performance for the previous years including the government's progress tracker which is done on the basis of defined indicators.



We have a different picture in case of Ajara A/R: you cannot find such reports on the web-site of the Ajara Government, the Ministry of Finance and Economy. And the official web-site of the Ministry of Education, Culture and Sport presents the activity report in the form of presentation covering only percentage indicators on performed plans. The narrative definitions of these indicators are not supported by any document.



The publications reflecting the activities of public agencies are very important. A separate section is allocated for such documents on Scottish government's web-site. You can search

hundreds of publications through topics, exact dates of publications and a concrete search keyword.

Search Publications
Search Publications:  Keyword(s):  Month:   Year:   Sort by: Newest First   Search
Showing: 1 to 20 of 12863 Page: Previous 1 2 3 4 5 6 7 8 644 next
Friday 04/05/2012
Consultation on Proposals for an Integrated Framework of Environmental Regulation [Environment] The proposals outlined in this consultation will deliver a simpler legislative framework which will enable SEPA to focus greatest effort on the environmental problems that matter most. It will provide a more consistent range of enforcement tools so that, proportionate and effective action can be taken against those who would damage the environment.
Consultation on The Housing (Scotland) Act 2001 (Assistance to Registered Social Landlords and Other Persons) (Grants) Amendment Regulations 2012 [Housing]  We are consulting about the changes we propose to make to The Housing (Scotland) Act 2001 (Assistance to Registered Social landlords and Other Persons) (Grants) Regulations 2004. These regulations make provision in relation to certain kinds of grant assistance provided by local authorities to RSLs and other persons out of grants paid to the local authority by Scottish Ministers, (unless excluded by the offer of grant made by the Scottish Ministers).
Wednesday 02/05/2012
Review of Fees Charged by the Court of Session, Accountant of Court, Sheriff & Justice of the Peace Courts, High Court, Office of the Public Guardian: A Consultation Paper. [Law, Order and Public Safety] A consultation about increases to court fees in Scottish courts
Publications Section on the web-site of Scottish Government.

A special space is allocated to bills, legal acts of central and local governments in the section of publications where you can find detailed information on each of them concerning both their content and adoption process.

#### Other Publications



Bills

Proposed legislation currently before the Scottish Parliament



Scottish Legislation
The Acts and Statutory
Instruments of the
Scottish Parliament since
devolution



UK Legislation The Acts and Statutory Instruments of the UK Parliament since 1988

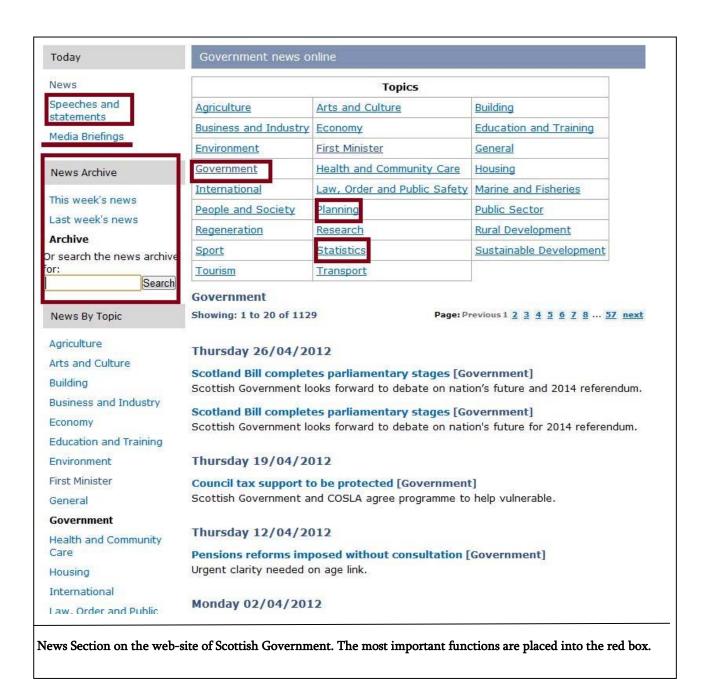


UK Bills

Bills currently being dealt with at Westminster

Legislative projects and laws on the web-site of Scottish Government.

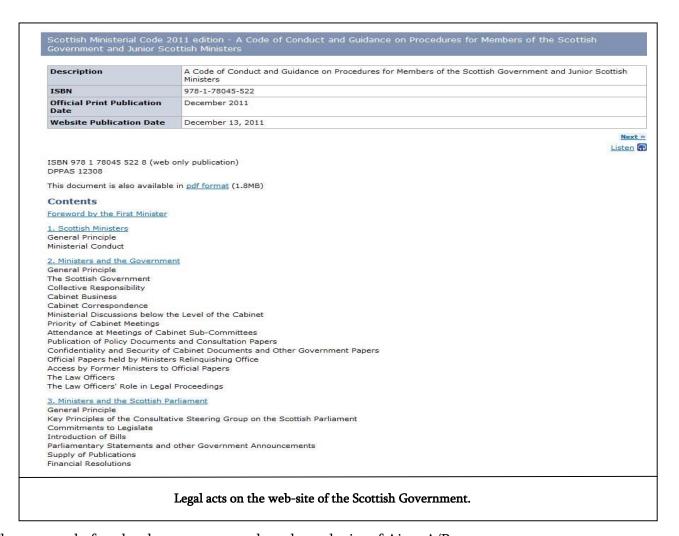
Also, it's worth mentioning the news section and information layout on it. On the web-site of Scottish government the news are distributed according to specific issues, which make it easier to obtain appropriate information. In addition, there is a special section for speeches, official statements and media briefings. As for the thematic blocks, they include government, statistics and research sub-categories along with a variety of issues. It's obvious that such division makes it easier for the users to obtain information concerning everyday practical as well as research, statistical and other activities taken by the government. Also, there is News Archive on the web-site, which provides appropriate information about the activities of the government at a desired period.



#### 3. Legal Acts and Rule-Making Activities of Public Agencies.

Given the proactive publication of public information, the existence of database for legal acts on the web-site is especially important. In case of Scotland, there are A Code of Conduct and A Guidance on Procedures for members of the Scottish Government and Parliament, Ministers, which describe the government's competence, decision-making procedures, interdependence of the Scottish Parliament, and Ministers and the legislative process description as well as a list of departmental competencies.

It also describes the procedures for the appointment of ministers, the role of the actors involved and the basic principles. Here are the rules and regulations for officials oconcerning the usage of state financial resources



There are only four legal acts represented on the web-site of Ajara A/R:

- a) Constitution of Autonomous Republic of Ajara -only the title is given on the web-site and the document is not loaded;
- b) Constitution of Georgia-goes to the address of the Constitution of 1995 located on the web-site of the Georgian Parliament;
- c) Law on Government-the Law effective from 2004 is given;
- d) Government Regulation-the document is not attached.

In case of ministries, the legal documents are attached by the Ministries of Labour, Health and Social Care, Education, Culture and Sport and Agriculture. Such acts are not located on the web-site of the Ministry of Finance and Economy of Ajara A/R.

ნმდებლობა -		
აჭარის ავტონომიური რესპუბლიკის		
ჯანმრთელობისა და სოციალური დაცვის სამინისტროს საჯარო მოსამსახურეთა მატერიალური წანალისების, დანამატების და პრემიების განაწილების კომისიის დებულება	<u>≅</u> წაკითხვა	<sub>დ</sub> გადმოწერა
საქართველოს კანონი სოციალური დანმარების შესანებ	<b>≣ წაკითხვა</b>	<sub>— გადმოწერა</sub>
აჭარის ავტონომიური რესპუბლიკის ჯანმრთელობისა და სოციალური დაცვის სამინისტროს დებულება	<b>≣ წაკითხვა</b>	<sub>—</sub> გადნოწერა
აჭარის ავტონომიური რესპუბლიკის ჯანმრთელობისა და სოციალური დაცვის სამინისტროს სტრუქტურული ქვედანაყოფების დებულება	<sub>≣</sub> წაკითხვა	<ul><li>გადმოწერა</li></ul>
აჭარის ავტონომიური რესპუზლიკის ჯანმრთელობისა და სოციალური დაცვის სამინისტროს შინაგანაწესი	<b>≣ წაკითხვა</b>	🗼 გადნოწერა
. საქართველოსკონსტიტუცი ა	<u> გაკითხვა</u>	<sub>დ</sub> გადმოწერა
აჭარის ავტონომიური რესპუზლიკის კონსტიტუცია	<u> გავითხვა</u>	🕳 გადმოწერა
საქართველოს კანონი ჯანმრთელობის დაცვის შესახებ	<b>⊞ წაკითხვა</b>	🕳 გადმოწერა
საქართველოს კანონი პაციენტის უფლებების შესახებ		<ul> <li>გადმოწერა</li> </ul>
საქართველოს კანონი საექიმო საქმიანობის შესახებ	<b>⊞ წაკითხვა</b>	<sub>ლ გადმოწერა</sub>
საქართველოს კანონი საზოგადოებრივი ჯანმრთელობის შესახებ	<u> გავითხვა</u>	🕳 გადმოწერა
- საქართველოს კანონი საზელმწიფო პენსიის შესაზებ		<sub>#</sub> გადნოწერა
საჯარო სამართლის იურიდიული პირის - აჭარის ავტონომიური რესპუბლიკის	<u> წაკითხვა</u>	_ გადმოწერა

Legal documents on the web-site of the Ministry of Labour, Health and Social Care of Ajara A/R.

#### საკანონმდებლო აქტები

საქართველოს განათლებისა და მეცნიერების მინისტრის ბრძანება - ეროვნული სასწავლო გეგმის დამტკიცების შესახებ. - <u>იხ. მიმაგრებული ფაილი</u>

საქართველოს მთავრობის დადგენილება - 2011-2012 სასწავლო წელს უმაღლეს საგანმანათლებლო დაწესებულებებში აკადემიური უმაღლესი განათლების პირველი საფეხურის აკრედიტებულ უმაღლეს საგანმანათლებლო პროგრამაზე ჩარიცხულ სტუდენტთა სოციალური პროგრამის ფარგლებში სახელმწიფო სასწავლო გრანტით დაფინანსების ოდენობისა და პირობების განსაზღვრის შესახებ - იხ. მიმაგრებული ფაილი

საქართველოს მთავრობის დადგენილება - პროფესიულ საგანმანათლებლო დაწესებულებაში პირველი სამი საფეხურის პროფესიულ საგანმანათლებლო პროგრამებზე სწავლის საფასურისა და პროფესიულ სტუდენტთა დაფინანსების წესის განსაზღვრის შესახებ - ინ. მიმაგრებული ფაილი

საქართველოს განათლებისა და მეცნიერების მინისტრის ბრძანება - საჯარო სკოლის დირექტორსა და მასწავლებელს შორის დადებული შრომითი ხელშეკრულების სავალდებულო პირობების დამტკიცების შესახებ - იხ. მიმაგრებული ფაილი

საქართველოს განათლებისა და მეცნიერების მინისტრის ბრძანება - ერთიანი ეროვნული გამოცდების ჩატარების დებულებისა და სახელმწიფო სასწავლო გრანტის განაწილების წესის დამტკიცების შესახებ. - ებ. მიმაგრებული ფაილი

საქართველოს განათლებისა და მეცნიერების მინისტრის ბრმანება - საჯარო სკოლების მასწავლებელთა შრომის ანაზღაურების ოდენობისა და პირობების შესახებ ინსტრუქციის დამტკიცების თაობაზე - იხ. მიმაგრებული ფაილი

საქართველოს განათლებისა და მეცნიერების მინისტრის ბრმანება - საჯარო სკოლის დირექტორსა და მასწავლებელს შორის დადებული შრომითი ზელშეკრულების სავალდებულო პირობების დამტკიცების შესახებ - <u>იზ. მიმაგრებული ფაილი</u>

საქართველოს მთავრობის დადგენილება - მშენებლობის ნებართვის გაცემის წესისა და სანებართვო პირობების შესახებ - <u>იზ. მიმაგრებული ფაილი</u>

**საქართველოს კანონი** - განათლების ხარისხის განვითარების შესახებ - <u>იხ. მიმაგრებული ფაილი</u>

საქართველოს კანონი - კულტურული მემკვიდრეობის შესახებ - <u>იხ. მიმაგრებული ფაილი</u>

საქართველოს კანონი - ლიცენზიებისა და ნებართვების შესახებ - <u>იხ. მიმაგრებული ფაილი</u>

საქართველოს კანონი - პროფესიული განათლების შესახებ - <u>იხ. მიმაგრებული ფაილი</u>

საქართველოს კანონი - საბიბლიოთეკო საქმის შესახებ - <u>იხ. მიმაგრებული ფაილი</u>

**საქართველოს კანონი** - საჯარო სამართლის იურიდიული პირის შესახემ - <u>იხ. მიმაგრემული ფაილი</u>

საქართველოს კანონი - საჯარო სამსახურის შესახეზ - იზ. მიმაგრებული ფაილი

საქართველოს განათლებისა და მეცნიერების მინისტრის ბრძანება - საგანმანათლებლო დაწესებულების მანდატურის ეთიკის კოდექსის დამტკიცების შესახებ - <u>იხ. მიმაგრებული ფაილი</u>

Legal documents on the web-site of the Ministry of Education, Culture and Sport of Ajara A/R.

#### კანონმდებლობა

- საქართველოს კონსტიტუცია
- აჭარის ავტონომიური რესპუბლიკის სტატუსი შესახებ
- აჭარის ავტონომიური რესპუზლიკის კონსტიტუცია
- აჭარის ავტონომიური რესპუზლიკის მთავრობის სტრუქტურის, უფლებამოსილებისა და საქმიანობის წესის შესახებ
- საჯარო სამსახურის შესახებ
- საჯარო სამსახურში ინტერესთა შეუთავსებლობისა და კორუფვიის შესახებ
- საქართველოს ზოგადი ადმინისტრაციული კოდექსი
- საქართველოს ადმინისტრაციულ სამართალდარღვევათა კოდექსი.
- სახელმწიფო შიდა ფინანსური კონტროლის შესახებ
- ლიცენზიებისა და ნებართვების შესახებ
- სახელმწიფო შესყიდვების შესახებ
- მეწარმეთა შესახებ
- სამეწარმეო საქმიანობის კონტროლის შესახებ
- სურსათის უვნებლობისა და ხარისხის შესახებ
- ვეტერინარიის შესახეზ
- წყლის შესახებ
- სასოფლო-სამეურნეო კარანტინის შესახებ
- ვაზისა და ღვინის შესახებ
- პესტიციდებისა და აგროქიმიკატების შესახებ
- ცხოველთა და მცენარეთა ახალი ჯიშების შესახებ
- მავნე ორგანიზმებისაგან მცენარეთა დაცვის შესახებ
- ნიადაგის დაცვის შესახეზ
- პროდუქვიის და მომსახურების სერტიფიკაციის შესახებ
- ფიზიკური და კერმო სამართლის იურიდიული პირების მფლობელობაში (სარგებლობაში) არსებულ მიწის ნაკვეთებზე საკუთრების უფლების ადიარების შესახებ
- სასოფლო-სამეურნეო დანიშნულების მიწის საკუთრების შესახებ
- ნიადაგების კონსერვაციისა და ნაყოფიერების აღდგენა-გაუმჯობესების შესახებ
- სურსათის/ცხოველის საკვების მწარმოებელი საწარმოს/დისტრიბუტორის ჰიგიენის ზოგადი წესისა და სურსათის უვნებლობის, ვეტერინარიისა და მვენარეთა დაცვის სფეროებში ზედამხედველობის, მონიტორინგისა და სახელმწიფო კონტროლის განხორციელების წესის შესახებ
- სურსათის/ცხოველის საკვების მწარმოებელი საწარმოს/დისტრიბუტორის ჰიგიენის გამარტივებული წესის შესახებ
- ცხოველური წარმოშობის სურსათის ჰიგიენის სპეციალური წესის შესახებ
- სურსათისა და სურსათთან დაკავშირებული ტარის ჰიგიენური სერტიფიკატის გაცემის წესის დამტკიცების თაობაზე
- სურსათის/ცხოველის საკვების განადგურების წესის დამტკიცების შესახებ
- საჯარო სამართლის იურიდიული პირის შემოსავლების სამსახურისა და საჯარო სამართლის იურიდიული პირის – სურსათის ეროვნული სააგენტოს მიერ ნებართვების გაცემის წესის, პირობებისა და სანებართვო მოწმობების ფორმების დამტკიცების შესახებ
- საგარო სამართლის იურიდიული პირის სურსათის ეროვნული სააგენტოს მიერ მომსახურების გაწევის ვადისა და საფასურის დამტკიცების შესახებ
- გამარტივებული შესყიდვის, გამარტივებული ელექტრონული ტენდერისა და ელექტრონული ტენდერის ჩატარების წესის დამტკივების შესახებ

Legal documents on the web-site of the Ministry of Agriculture of Ajara A/R.

## 4. Information about the Activities of Public Agencies in the Field of Basic Competence.

Access to information about procedures related to government activities increases its transparency. In this regard, it's worth mentioning the guide about decision-making procedures presented on the Scottish Government's website. It describes in detail the structure of the decision-making process, defines the role of each agency including the role of the

government's head in this process. The guide covers the procedures for developing the Cabinet agenda, a list of Cabinet Sub-Committees, describes the nature of their work and provides other important information as well.

Sec	tion	Paragraph	Page No
	Preface		2
1.	Decision-Making in the Scottish Government		
	Introduction	1.1	3
	Collective Responsibility	1.2	3
	Arrangements for Supporting Collective Decision-Making	1.6	4
2.	Collective Responsibility and the Role of the First Minister		
	Collective Responsibility within the Scottish Government	2.1	5
	The Role of the First Minister	2.8	6
3.	The Decision-Making Process		
	Decision-Making Mechanisms	3.1	7
	Minutes to Ministers	3.6	8
	Ministerial Meetings	3.11	9
	Meetings Convened by the First Minister, the Cabinet Secretary for Finance and Sustainable Growth or the Minister for Parliamentary Business	3.15	9
	Cabinet Sub-Committees	3.16	10
	The Scottish Cabinet	3.17	10
4.	The Scottish Cabinet		
	Introduction	4.1	11
	Membership of the Cabinet	4.2	11
	Meetings of the Cabinet	4.5	11
	Cabinet Business	4.7	12
	Clearing Proposals with the Cabinet in Correspondence	4.10	12
	Preparing the Agenda for Cabinet Meetings	4.11	12
	Preparing Papers for the Cabinet	4.15	13
	Circulating Papers	4.21	14
	Recording the Decisions Reached	4.24	14
	Protecting the Confidentiality of Cabinet Papers Etc	4.28	15
5.	The Cabinet Secretariat	5.1	16
6.	Conclusion	6.1	17

Information concerning the Structure of the Guide about Decision-Making Procedures on the web-site of the Scottish Government.

Also, it's desirable to locate the information about the governmental meetings and the issues discussed on the web-site.

In case of the Government of Autonomous Republic of Ajara, such information is observed only on the official web-site of the Ministry of Labour, Health and Social Care, where you can

find information about the meetings held, issues discussed and the decisions reached. Unfortunately, the other governmental web-sites fail to provide similar information.

#### 5.07-2011 მთავრობის სხდომა

"აჭარის ავტონომიური რესპუბლიკის 2011 წლის ჯანმრთელობის დაცვის, ექიმთა უწყვეტი სამედიცინო განათლების, სამედიცინო პროფილაქტიკური, სოციალური დაცვის და სამედიცინო დაწესებულებების აღჭურვის პროგრამების დამტკიცების შესახებ" აჭარის ავტონომიური რესპუბლიკის მთავრობის 2010 წლის 28 დეკემბრის #114 განკარგულებაში ცვლილებებისა და დამატების შეტანის თაობაზე"

"აჭარის ავტონომიური რესპუბლიკის ჯანმრთელობისა და სოციალური დაცვის სამინისტროს დებულების დამტკიცების შესახებ" აჭარის ავტონომიური რესპუბლიკის მთავრობის 2007 წლის 3 აპრილის #39 ადგენილებით დამტკიცებულ დებულებაში ცვლილებებისა და დამატებების შეტანის თაობაზე

"საჯარო სამართლის იურიდიული პირის – აჭარის ავტონომიური რესპუბლიკის საზოგადოებრივი ჯანდაცვის ცენტრის 2011 წლის მიზნობრივი პროგრამების დამტკიცების შესახებ" აჭარის ავტონომიური რესპუბლიკის მთავრობის 2010 წლის 28 დეკემბრის #115 განკარგულებაში ცვლილების შეტანის თაობაზე"

Information about the meetings on the web-site of the Ministry of Labour, Healthnad Social Care of Ajara A/R.

In case of the Scottish Government, here we have the dates of sub-committee meetings, the specification of discussed issues, annual reports of committee meetings showing a list of the meetings held during the year and the review of discussed issues and debates.

#### JMC Annual Report 2009-2010

#### Introduction

The Joint Ministerial Committee is the apex of formal relations between HM Government, the Scottish Government, the Welsh Assembly Government and the Northern Ireland Executive. Arrangements for the JMC are set out in the Memorandum of Understanding, which can be found at www.cabinetoffice.gov.uk/devolution, and was most recently agreed between the four administrations on 10 March 2010. This was presented to the four legislatures shortly thereafter.

This document sets out the meetings of the JMC and its sub-committees since the last meeting of JMC in its plenary format on 16 September 2009 and will be published on the websites of the four administrations. A wide range of other bilateral and quadrilateral fora have also met in this time.

#### **Key milestones**

#### JMC Plenary

The Joint Ministerial Committee last met in plenary format on 16 September 2009, and discussed the economy, with particular reference to the meeting of the G20 the following week in Pittsburgh, and inter-administration relations.

#### Domestic policy discussions

The JMC (Domestic) met on 10 March 2010 to discuss inter-governmental relations and skills policy.

- The discussion on inter-governmental relations led to Ministers agreeing a revised Memorandum of Understanding between the four administrations, with:
  - i. A new protocol on dispute avoidance and resolution.
  - Changes to the Concordat on the Co-ordination of European Policy, which relate to the workings of the Joint Ministerial Committee (Europe) and the role of the Devolved Administrations' EU offices in Brussels.
  - iii. Changes to the Concordat on International Relations, which relate to the responsibilities of the Devolved Administrations in connection with international obligations and their relationship with international organisations.
- Ministers from the four administrations discussed their approaches to skills policy during the economic downturn. They agreed to convene a quadrilateral meeting

Annual report of committee meetings on the web-site of the Scottish Government.

There is an information about cabinet advisers on the web-site, specifying their full names, activities, issues they are responsible to give recommendations.

	sers provide advice to the First Minister, Cabinet Secretaries and Ministers across all portfolio areas in Government.
Name	Role
Kevin Pringle	Head of Communications and Political Spokesperson
Stuart Nicolson	Depute Head of Communications and Political Spokesperson
Malcolm Fleming	Communications Special Adviser (special responsibility for forward planning, social media and media management)
John MacInnes	Communications Special Adviser (special responsibility for the constitution)
Colin Pyle	Responsible for the First Minister's operations, strategic priorities and business programme in government
Geoff Aberdein	Principal Staff Officer and Support to Cabinet Secretary for Parliamentary Business and Government Strategy
Noel Dolan	Support to the Deputy First Minister, Health, Wellbeing and Cities Strategy
Alex Bell	Head of Policy, Research and Strategy
Stephen Gethins	Policy Special Adviser for Energy, Rural Affairs and the Environment and the Infrastructure & Capital Investment portfolio, apart from Transport
David Hutchison	Policy Special Adviser for Education, Lifelong Learning, Culture and Youth Employment
Elizabeth Lloyd	Policy Special Adviser for Transport, Finance, Employment and Sustainable Growth
John McFarlane	Policy Special Adviser for Justice and Parliamentary Business

#### Information about Special Advisers on the web-site of the Scottish Government.

Besides, the following information concerning the special advisors' visits is represented: the time of their visits, host organization or donor, costs incurred for services and even the type of service provided for advisors.

A	В	C	D	E
Special Advisers -	Gifts and Hospitality receive	d - 1 June to 31	December 2011	
Person Name	Name of organisation or donor	What is the estimated value?	Description	Date received
Geoff Aberdein	Lloyds TSB	Over £30	Meal (awards event)	10 November 2011
Noel Dolan	Herald	Over £30	Meal (awards event)	10 November 2011
Malcolm Fleming	McGrigors	Over £30	Meal (awards event)	10 November 2011
Stephen Gethins	US Government	Over £30	US International Visitor Leadership Programme, Foreign Policy Challenges	11 June 2011
Stephen Gethins	Scottish Water	Over £30	Meal (awards event)	10 November 2011
Stephen Gethins	UK Renewables	Over £30	Meal (green energy awards event)	1 December 2011
Stuart Nicolson	Newsdirect	Over £30	Meal (awards event)	10 November 2011
Kevin Pringle	Scottish Water	Over £30	Meal (Barnardos charity event)	26 November 2011
Kevin Pringle	Herald	Over £30	Meal (awards event)	10 November 2011

It's very important if the information about the costs related to different events and activities is public and this is a general practice. We can find the following information on the web-site:

1. Summer Cabinet Costs – provides information according to years, costs of Summer Cabinet meetings with people in different regions;

- About

- → Cabinet and Ministers
- ▼ Events and Engagements
- ▼ Summer Cabinet Costs
- ▶ 2010
- > 2009
- ▶ 2008

#### 2010 Summer Cabinet Costs

#### Cost of the Summer Cabinets Programme, 2010:

The programme of Summer Cabinet Visits in 2010 once again provided an excellent opportunity for people throughout Scotland to raise with the Cabinet the issues that matter most to them and their communities. The Receptions held to celebrate the "Year of Food and Drink" also provided an ideal opportunity to showcase the efforts of local individuals and companies who were involved in promoting and producing Scottish products.

The events were well attended with over 1,200 people in total attending to celebrate the "Year of Food and Drink" and the public meetings on the Government's Vision for Scotland. The Cabinet visited Dornoch, Stirling, the Isle of Bute and Kilmarnock, giving individuals from a wide variety of areas the opportunity to raise their concerns directly with the Government.

The programme for 2010 included a series of four meetings outside Edinburgh, which was 1 less than in 2009. The total costs of £46,855.31 for the 4 visits were **met from existing budgets** and compared very well with the cost last year of £81,448.83 for the five meetings. The average cost of the visit to each location in 2010 at £11,714 was just over 28% less than the average cost of £16,290 in 2009.

The tables below set out the total costs of the programme as well as providing a breakdown of costs by location.

TOTAL COSTS OF SUMMER CABINETS PROGRAMME: 2010

ALL LOCATIONS	MINISTERS	OFFICIALS	TOTAL
Travel & Accommodation	2,382.60	10,874.73	13,257.33
Venues and refreshments			20,132.78
Audio visual and Printing			13,465.25
		2	46,855.36

By Location

TOTAL COSTS OF SUMMER CABINETS PROGRAMME: 2010 - DORNOCH

DORNOCH (£)	MINISTERS	OFFICIALS	TOTAL
Travel & Accommodation	846.70	3,869.86	4,716.56
Venues and refreshments			5,496.78
Audio visual and Printing			3,904.00
			14,117.34

Information about the Costs of Summer Cabinet Programme on the web-site of the Scotish Government.

2. Ministerial gifts valued at £ 140 or above according to years – with details about persons who give as well as receive the gift, issuance date, nature of gift and its type;

#### MINISTERIAL GIFTS 2010/2011 In accordance with the Scottish Ministerial Code, listed below are details of all gifts received by Scottish Government Ministers, valued at £140 or above, for the year 2010/2011. January 2011 - March 2011 Nature of Gift Two Scottish Horse Racing Honorary Memberships Given by Bill Farnsworth, General Manager, MSP First Minister Musselburgh Race Course MINISTERIAL GIFTS 2011/2012 In accordance with the Scottish Ministerial Code, listed below are details of all gifts received by Scottish Government Ministers, valued at £140 or above, for the year 2011/2012. April 2011 - June 2011 - No Gifts Received July 2011 - September 2011 Nature of Gift Original Pencil drawing - "preparatory drawing for mural The Spirit of Culture Descending upon the City of Dundee, Minister Fiona Hyslop MSP Given by Richard Gift Status Retained for Official Use Cabinet Secretary for Culture and External Affairs Demarco Stewart Stevenson MSP Minister for Environment and Climate Change John Swinney MSP Cabinet Secretary for Finance, 15-Aug-11 Retained for Official Use Norwegian Government 22-Sep-11 A bottle of 25 year old Ben Nevis Scottish Retained for private use by Minister Alcohol Cabinet Secretary for Finance, Employment and Sustainable Growth October 2011 - December 2011 Minister Nature of Gift Given by Gift Status Gift Type Rt Hon Alex Salmond MSP, First Minister Mr Steven Ferguson, Group Managing Director, Ferguson On display 12-Dec-11 Large glass bowl Chrystal/Glassware

Information about the Ministerial Gifts on the web-site of the Scottish Government.

3. A list of First Minister's (head of government) meetings, interviews, dinners – including exact dates of meetings for the last years, also full names of persons whom the minister meetswith;

Date	Engagement Type	Organisation/Individual Met With			
04-Nov-11	Dinner	Stuart Andrew Lawtie Memorial Fund			
06-Nov-11	Interview	BBC Politics Show			
08-Nov-11	Dinner	Scottish Science Advisory Council			
	Meeting	Eric Le Corre			
	Photo Opportunity	Perth Races			
09-Nov-11	Meeting	Dr Matt Qvortrup			
	Meeting	Loïc Fauchon			
	Meeting	Rob Woodward and Sir Tom Hunter			
	Meeting	Alasdair Gray			
10-Nov-11	Meeting	Ben Thomson, Giles Tucker & Adam Hylan			
	Meeting	Richard Brasher			
	Meeting	Scottish Newspaper Society			
	Awards Ceremony	Herald Politician of the Year			
11-Nov-11	Lunch	Inverurie Locos			
	Interview	Original 106			
13-Nov-11	Visit	City Chambers			
	Visit	St Giles Cathedral			
15-Nov-11	Formal Opening/Launch	Amazon Waverleygate			
	Formal Opening/Launch	Amazon Fulfilment Centre			
16-Nov-11	Interview	Hokkaido Press			
	Meeting	lan Bankier			
	Meeting	Roddy Robertson			
	Press Launch	Scottish Ten Film			
17-Nov-11	Meeting	Patrick Balfour			
	Meeting	Sir Jackie Stewart			
	Meeting	Sir Tom Farmer & Rod Petrie			
	Meeting	Stephen Burgin			
	Meeting	William Bruce			
18-Nov-11	Formal Opening/Launch	Michelin			
	Awards Ceremony	SCDI International Awards			

4. Ministerial engagements – information covers planned and accomplished activities as well as archive of similar activities.



It's especially important that the web-site information provides remuneration of the Scottish Government staff. It includes names and surnames, job title and salary for civil servants. In order to ensure a high quality transparency, a special web-resource was created where the complete information about the activities, budget spending and other issues of all executive organs of the Great Britain government has been concentrated according to topics.

#### Scottish Government Staff Data

The Scottish Government publishes data sheets in respect of its senior and junior staff, showing names, job title and salary for senior civil servants at Director level and above.

The data also provides job titles of senior civil servants at Deputy Director level along with a breakdown by grade and number of the staff in their team. Please note: data sets have defaulted all SG staff for the purposes of this exercise to Policy professionals, some salary costs have still to be added, accuracy of this data is not guaranteed.

#### SG Staff

View the interactive organogram

#### Senior Posts Data

#### Downloadable document:

SCS Posts [CSV, 49.5 kb: 09 Jun 2011] Open   Open in new window
Viewer Help

#### Junior Posts Data

#### Downloadable document:

junior posts [CSV, 106.9 kb: 09 Jun 2011] Open   Open in new window
Viewer Help

#### Staff Organogram Data - RDF Format

#### Downloadable document:

Organogram [TXT, 350.7 kb: 21 Jun 2011] Open   Open in new window
Viewer Help

This data is formatted as an RDF (Resource Description Framework) file as part of the data.gov.uk initiative. See <a href="http://data.gov.uk/about">http://data.gov.uk/about</a> for more information.

Please note that unfortunately the interactive organogram is not currently working. We are looking at the problem and hope to resolve it shortly.

Information about Staff salaries on the web-site of the Scottish Government.

Web crossing button to-data.gov.uk - is yellowed.

In case of Ajara A/R, information about the disposal of budget funds is completely absent or this information is scarce, unfortunately. Web-sites of the Ministries provide approved budget, which covers mainly the following figures:

- 1. Services, goods, labor remuneration, costs;
- 2. Non-financial assets:

- 3. Liabilities;
- 4. Staff number in an agency;
- 5. Subsidies.

The exeption is the Ministry of Labour, Health and Social Care of Ajara A/R, which provides a detailed report on budget execution on its official web-site.

F26X390F G2P3P200392	2012 65906 83885 2 3233800		
-1			
LM&@0F ദവയലാഗുന്നു വരുന്നു വരുന			
ხარჯები	1619625		
შრომის ანაზრაურება	668900		
საქონელი და მომსახურება	322325		
სოციალური უზრუნველყოფა	5000		
სხვა ხარჯები	8000		
სუბსიდიები	615400		
არაფინანსური აქტივები	1613600		
ვალდებულებები	575		
ᲡᲝᲤᲚᲘᲡ ᲛᲔᲣᲠᲜᲔᲝᲑᲘᲡ ᲡᲐᲛᲘᲜᲘᲡᲑᲠᲝᲡ ᲐᲞᲐᲠᲔᲑᲘ	1081800		
მომუშავეთა რიცხოვნება	37		
ხარჯები	1004800		
მ.შ მუშა მოსამსახურეთა შრომის ანაზღაურება	668900		
საქონელი და მომსახურება	322325		
სხვა ხარჯები	8000		
სოციალური უზრუნველყოფა	5000		
არაფინანსური აქტივობები	77000		
ვალდებულებები	575		
მიზნობრივი პროგრამები	1030000		
მექანიზაციის ტექნიკური საშუალებით ფერმერთა უზრუნველყოფის ხელშეწყობა	30000		
ფერმერთა უზრუნველყოფა თანამედროვე ტიპის ხილის საშრობი დანადგარებით	1000000		
U0000000 - 10000 U000000 U00000000000000	317000		

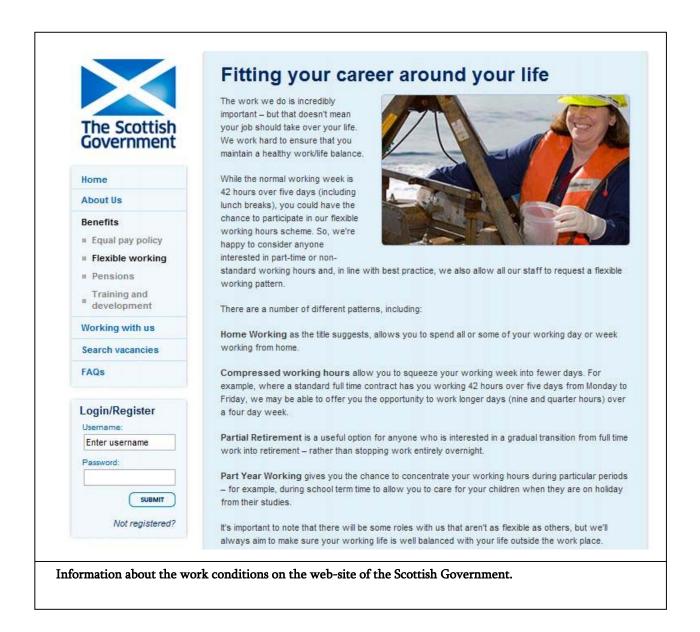
Budget of 2012 of the Ministry of Agriculture of Ajara A/R.

#### 5. Staffing of a Public Agency.

It's very important to have information about employment and internships on the web-site of a public agency. In case of the Scottish Government, it has a separate section for vacancies where any user can get information about the government and its activities, benefits of public work, qualification requirements for candidates, description of filing procedures for vacancies.



Besides, sub-section contains information about remuniration, pensions, trainings and working schedule.



And the most important consideration is that the web-site provides search system forvacancies according to regions and cities, professions, rates and salaries.

	Search
The Scottish	
Government	To search our latest vacancies, please select your required criteria below and then click Search or view all jobs.
Home	Alternatively register your details with us and we will email job alerts matching your criteria
About Us	Once you have finished selecting the criteria you want, click the button below to start the search:
Benefits	Search
Working with us	Keywords
Search vacancies	
■ View all jobs	Location
■ Login	Use the drop down list or select an area on the map to choose your preferred location.
■ Register	Please select
FAQs	Salary
	From
	0
	to
	Select
	Working pattern
	Full-time
	Part-time
	Professional Group
	For multiple selections, hold down the Ctrl or Apple key and click your selections.
	Any
	Communications/Marketing Economics
	Economics Engineering

## 6. Functioning of a Public Agency, which Aims at Ensuring the Rights, Freedoms and Legal Interests of Physical and legal Entities.

One of the basic indicators of the openness and transparency of a public agency is the existance of a separate section for the freedom of information on a web-site. Freedom of information is introduced separately on the web-site of the Scottish Government. It provides basic principles of information openness policy and appropriate legislation (Freedom of information (Scotland) Act).

#### Legislation

#### Information on the Act

The Freedom of Information (Scotland) Act 2002 came into force on 1 January 2005.

The Act introduced a general statutory right of access to all types of 'recorded' information of any age held by Scottish public authorities. Subject to certain conditions and exemptions, any person who makes a request for information will be entitled to receive it.

The Act is enforced by the Scottish Information Commissioner, a fully independent public official.

#### Related Scottish Statutory Instruments

#### Freedom of Information (Amendment) (Scotland) Bill

The Scottish Government consulted on changes to the Freedom of Information (Scotland) Act 2002.

The consultation ran from 16 December 2011 to 8 March 2012.

The consultation <u>responses</u> are being considered by the Scottish Government and in due course a report will be published. The proposed Amendment Bill is scheduled for introduction in the current Parliamentary session.

#### Environmental Information (Scotland) Regulations 2004

Similar provisions are applicable to environmental information. Via this link you can find <u>details on access to Environmental Information</u>

#### Section 60 & Section 61 Codes of Practice

The Freedom of Information (Scotland) Act 2002 required Scottish Ministers to issue two <u>Codes of Practice</u>, under sections 60 and 61 of the Act.

#### Section 4 and 64 Orders

In October 2008, two amending orders were made to the Freedom of Information (Scotland) Act.

The list of public bodies which are covered by the Act was amended by an order under section 4 of FOISA, which removed those public bodies which had been dissolved, and added some new public bodies created since FOISA came into force. <a href="https://www.opsi.gov.uk/legislation/scotland/ssi2008/pdf/ssi">www.opsi.gov.uk/legislation/scotland/ssi2008/pdf/ssi</a> 20080297 en.pdf

Under section 64 of FOISA, a further order amended some legislation pre-dating FOISA which contained prohibitions on the disclosure of certain information. Five pieces of legislation were amended by the order, which had been identified as creating barriers to the release of information.

www.opsi.gov.uk/legislation/scotland/ssi2008/pdf/ssi 20080339 en.pdf

#### Fees

The Fees Regulations (under Sections 9 and 13 of the Act)

Guidance Note on Handling Requests for Information Relating to National Security (including guidance on section 31 certificates)

Normative Acts Related to Freedom of Information on the web-site of the Scottish Government.

Besides, you can find the full name, position and contact requisites of a public servant who is responsible for providing access to public information.

#### Your right to review and appeal

www.ico.gov.uk

If we have handled your request under the Freedom of Information (Scotland) Act or the Environmental Information (Scotland) Regulations, our response will always advise you who you should contact to request that we carry out an internal review of our response. Tell us why you are unhappy with our response within 40 working days, and it will be looked at afresh. We will aim to provide you with our review response within 20 working days. If you remain unhappy with our response, you then have the right to appeal to the Scottish Information Commissioner. You should keep copies of all the correspondence you have had with us, as if you decide to appeal to the Scottish Information Commissioner you will be asked to provide these. The Scottish Information Commissioner Kinburn Castle Doubledykes Road St Andrews, Fife KY16 9DS Telephone: 01334 464610 0 www.itspublicknowledge.info If you are unhappy with a response you have received to a Data Protection subject access request, or have a complaint about the way we have handled personal information, you can contact the UK Information Commissioner The Information Commissioner's Office Wycliffe House, Water Lane Wilmslow, Cheshire SK9 5AF Telephone: 08456 30 60 60 0

Information about Contact Requisites of the Scottish Information Commissioner on the web-site of the Scottish Government.

There is a detailed guide on the web-site of the Scottish Government concerning the procedures of public information request including the rules that should be considered during the filling out application forms, fees, terms, the rules of appeal in case of refusal.

#### How to Access Information

The leaflet How to 'Open Government' is a guide to making the most out of your rights to request information from the Scottish Government.

### A guide to making the most out of your rights to request information from the Scottish Government

This guide explains how to use your rights to access information held by the Scottish Government. It sets out our commitment to you about how we will handle your requests for information, and includes guidance on using your rights under legislation responsibly.

#### Contents

Legislation

Where to start

How to request information

What happens next?

Understanding our response

Your right to review and appeal

#### Legislation

#### **Data Protection Act 1998**

The Data Protection Act gives you the right to know what information is held about you, and sets out rules to make sure that this information is handled properly.

#### Freedom of Information (Scotland) Act 2002

The Freedom of Information (Scotland) Act gives you the right to request information and for it to be given to you unless there are good reasons not to.

#### Environmental Information (Scotland) Regulations 2004

The Environmental Information (Scotland) Regulations give you the right to request information about the environment and for it to be made available unless there are good reasons not to.

#### Back to top

#### Where to start

#### Before making a request

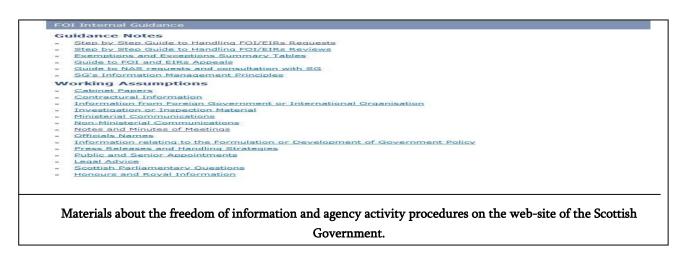
Information about the Request of Public Information on the web-site of the Scottish Government

Along with practically necessary general information, the web-site provides the possibility to get public information proactively published in different periodsof time. Besides, material subscription service is available as well (so-called RSS).



Materials proactively published on the web-site of the Scottish Government according to years. Material Subscription service is yellowed.

In view of achieving an efficient provision of the access to public information, the governmental agencies frequently conduct trainings and various types of training courses for their employees. There are special guides and materials available on the official web-site of the Scottish government intended for public servants. In its turn, it simplifies the practical application of procedures and regulation related to freedom of information.



Also, on the web-site it's possible to find statistical data related to public information release: there are annual and quarterly reports on the quantity and type of requested information, sum of answers. Web-site represents public information registry where you can find all information requested according to their titles from 2005 up to present, any decision achieved by the agency, exact dates of information request and release, name of any department being appealed with such request.

This page provides links to reports created by the Scottish Government about its internal handling of Freedom of Information requests.

#### **Annual Reports**

- 2005
- 2006
- 2007
- 2008
- 2009
- 2010
- 2011

#### **Quarterly Statistics Bulletin**

- Q1: January to March 2009
- Q2: April to June 2009
- Q3: July to September 2009
- Q4: October to December 2009
- Q1: January to March 2010
- Q2: April to June 2010
- Q3: July to September 2010
- Q4: October to December 2010
- Q1: January to March 2011
- Q2: April to June 2011
- Q3: July to September 2011
- Q4: October to December 2011

Annual and Quarterly Reports on public information release on the web-site of the Scottish Government.

Request Summary	Decision	Date received	Response Sent	Department* (*see abbreviations shown below)
Material relating to the decision to re-instate Bovis or Bovis Land Lease to the final shortlist for the project contractor for Holyrood in January 1999.	Withhold	05/01/2005	18/11/2005	FCSD
Material in the second half of 1998 relating to legal action or the potential for legal action brought by Bovis or related companies in connection with its contact for the Museum of Scotland Building.	Withhold	05/01/2005	01/02/2005	ED
Use of Bute House by FM and other Ministers for entertaining, including attendees at these functions and the cost of each event.		05/01/2005	04/02/2005	OPS
All correspondence dated between 1 January 2001 and 31 December 2004 between the Scottish Executive and Glasgow Airport Limited or anyone acting on their behalf relating to the provision of parking facilities at or for any Scottish airport.	Partial Release	05/01/2005	02/02/2005	ETLLD
All correspondence dated between 1 January 2001 and 31 December 2004 between the Scottish Executive and Edinburgh Airport Limited or anyone acting on their behalf relating to the provision of parking facilities at or for any Scottish airport.	Partial Release	05/01/2005	02/02/2005	ETLLD
All correspondence dated between 1 January 2001 and 31 December 2004 between the Scottish Executive and BAA plc or anyone acting on their behalf relating to the provision of parking facilities at or for any Scottish airport.	Withhold	05/01/2005	02/02/2005	ETLLD
All correspondence dated between 1 January 2001 and 31 December 2004 between the Scottish Executive and Aberdeen Airport Limited or anyone acting on their behalf relating to the provision of parking facilities at or for any Scottish airport.	Withhold	05/01/2005	02/02/2005	ETLLD
All correspondence dated between 1 January 2001 and 31 December 2004 between the Scottish Executive and the owners or operators of Prestwick International Airport or anyone acting on their behalf relating to the provision of parking facilities.	Partial Release	05/01/2005	02/02/2005	ETLLD

Description of information release requirements according to years on the web-site of the Scottish Government

# 7. Accounting and Financial Transactions of a Public Agency

The placement of information related to various financial transactions and expenditures on a web-site demonstrates the high quality transparency and accountability of any Government.

As mentioned above, in case of the Ministries of Ajara A/R, only general budget related information is attached.

There is a list of expenditures over € 25,000 for the last two years published in the section of Freedom of Information on the web-site of the Scottish Government including the following information:

- 1. Amount paid;
- 2. A payee's name;
- 3. Date paid;
- 4. Description;
- 5. Name of a structural unit of the Ministry paying money.

lanuary 2012 tems of Expenditure over £25,000 for the core Scottish Governme	nt			
Payee	Amount Paid	Date Paid	Description	Directorate
NHS Greater Glasgow & Clyde	37,520.10	03-Jan-2012	Seconded Staff Costs	CMO, Public Health and Sport
MITIE Cleaning & Environmental Services Limited (MCES)	199,960.96	03-Jan-2012	Window cleaning and waste services December 2011 - various buildings	HR and Organisational Development
Scottish Prison Service	27,200,000.00	03-Jan-2012	Cash Funding to Non SEAS Agencies	Learning & Justice
SEPA	26,400.00	03-Jan-2012	Ship charter - Sir John Murray for environmental survey work in August 2011.	Marine Scotland
Scottish Police Services Authority (SPSA)	5,400,000.00	03-Jan-2012	SPSA Grant in Aid	Safer Communities
NHS Greater Glasgow & Clyde	50,000.00	03-Jan-2012	Equality Development	Strategy and Performance
Whitespace (Scotland) Limited	44,012.00	04-Jan-2012	Public Information - Overarching Climate Change Behaviours campaign: Website 2012 - digital production work costs.	Cabinet Directorate
Amas Ltd	115,000.00	04-Jan-2012	Accommodation Charge -RCAHMS monthly rental charge for HQ premises.	Culture and Digital
Young Scot	28,870.63	04-Jan-2012	Climate Change Engagement Project	Energy and Climate Change
State Hospitals Board of Scotland	3,000,000.00	04-Jan-2012	Cash Advances To Health Boards	Health Finance and Information
Western Isles NHS Board	4,957,000.00	04-Jan-2012	Cash Advances To Health Boards	Health Finance and Information
NHS 24	4,750,000.00	04-Jan-2012	Cash Advances To Health Boards	Health Finance and Information
NHS Health Scotland	2,500,000.00	04-Jan-2012	Cash Advances To Health Boards	Health Finance and Information

### Expenditures of the Scottish Government.

Besides, the web-site provides information about high earners between officials including their names and surnames, positions, exact amounts of remuniration. Costs related to the activities already implemented by an agency, are also reflected in different reports.

Name	Job Title	NDPB / Public Corporation	Pay rate as at 31 March 2010 (in £5k bands)	Notes
Lena Wilson	Chief Executive	Scottish Enterprise	£200,000 - £204,999	
Barry White	Chief Executive	Scottish Futures Trust	£180,000 - £184,999	
Richard Ackroyd	Chief Executive	Scottish Water	£260,000 - £264,999	Ec.
Geoff Aitkenhead	Asset Management Director	Scottish Water	£170,000 - £174,999	
Douglas Millican	Finance and Regulation Director	Scottish Water	£170,000 - £174,999	
Chris Banks	Commercial Director	Scottish Water	£155,000 - £159,999	
Peter Farrer	Customer Service Delivery Director	Scottish Water	£155,000 - £159,999	
Ronnie Mercer	Chair	Scottish Water	£90,000 - £94,999	2.5 days per week
Philip Riddle	Chief Executive	VisitScotland	£160,000 - £164,999	44

Salaries of High Earners on the web-site of the Scottish Government.

### 8. Mechanisms of Envolving Citizens into Activity of a Public Agency.

A special section under the title of "Consultations" on the web-site of the Scottish Government can be considered as a Citizens' Envolvement Mechanism. It displays the sub-sections for current, closed and forthcoming consultations. In this way, the Scottish Government tries to take into account the citizens' considerations and requirements while planning policy.

The existing problem is determined in the sub-section of current consultations; planned activities are also described here.

▶ Current			
Forthcoming Closed		Title	Consultation Period
Archive About Consultations seConsult	Details	Consultation on The Housing (Scotland) Act 2001 (Assistance to Registered Social Landlords and Other Persons) (Grants) Amendment Regulations 2012 We are consulting about changes we propose to make to the Housing (Scotland) Ac	04/05/2012 to 27/07/2012
YOUR SCOTLAND, YOUR REFERENDUM HAVE YOUR SAY	Details	Consultation on Proposals for an Integrated Framework of Environmental Regulation  The proposals outlined in this consultation will deliver a simpler legislative	04/05/2012 to 04/08/2012
Subscribe to seConsult  Register here for regular	Details	Justice of the Peace Courts, High Court, Office of the Public Guardian: A Consultation Paper.	30/04/2012 to 23/07/2012
email newsletters.		Court fees and fees for services offered by the Office of Public Guardian (OPG)	
seConsult provides a weekly update on all consultations begining and ending that week.	<u>Details</u>	Consultation on a Revision to Fire Safety Guidance for Care Homes and the Quality Assurance of Persons who Offer Fire Risk Assessment Services  This consultation seeks views on two aspects of non-domestic fire safety in Sco	20/04/2012 to 13/07/2012
	Details	Consultation on a Strategy for the Private Rented Sector This consultation invites your views and comments on the development of a strat	17/04/2012 to 10/07/2012
	Details	Consultation on National Framework for Child Protection Learning & Development in Scotland  The National Child Protection Learning and Development Framework is a describes	06/04/2012 to 06/07/2012
	Details	Consultation on the Charging of Premiums in the Private Rented Sector This consultation presents three different policy approaches in relation to the	04/04/2012 to 30/05/2012
	Details	Charter of Patient Rights & Responsibilities  The Patient Rights (Scotland) Act 2011 places a duty on Ministers to publish a	02/04/2012 to 25/06/2012
	Details	The Children's Hearings (Scotland) Act 2011 - Safeguarders fees, expenses and allowances  This consultation is seeking the views of all interested parties on proposals f	30/03/2012 to 11/05/2012

Here are the main questions raised around the problemand relevant forms are attached here in response to them. The questionnaires filled out by interested persons are sent to the person responsible for a particular issue. The consultation period for each issue is specified within which the government receives the opinions of interested persons.

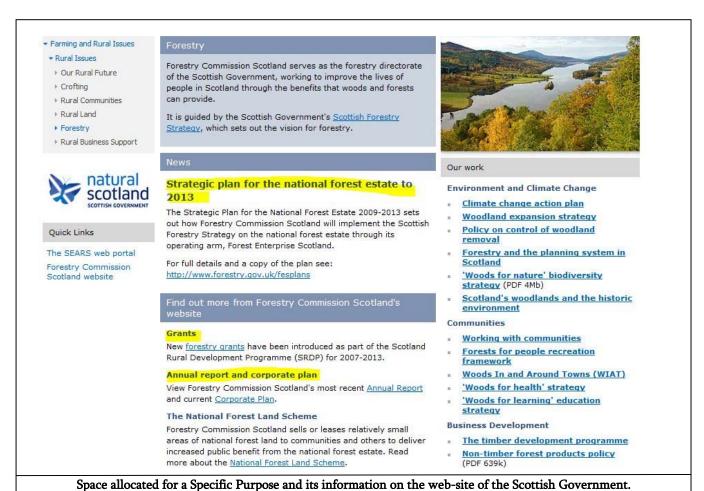
In case of closed consultations, here we can find problem description and activities planned by the Government. The replies received from the population around the issue are summarized and the final decision is displayed as well. Such a proactive strategy ensures a high involvement of citizens in the decision-making process. And the accountability and transparency of the public institution goes up to a higher level.

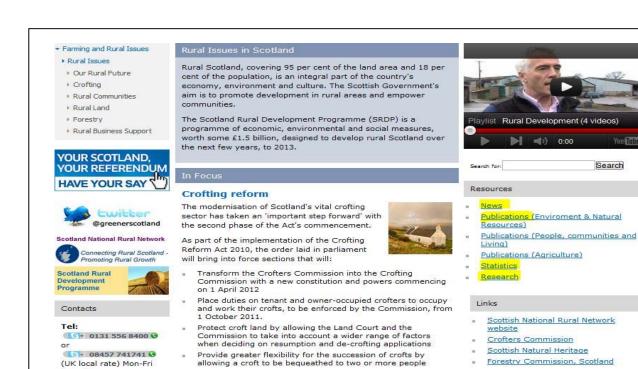


Also, the web-site provides information about forthcoming consultations, their topics, terms and the archive of such consultations.



Finally, It should be mentioned that the information about all state agencies and ministries is concentrated on the web-portal in case of the scottish Government. Despite the stated factor, the joint web-site along with the common strategy of the government covers separate ministries or their strategies, objectives, priorities, and activities planned toimplement the said. In addition, here are some researches carried out in relation of some fields, statistical data, news, programs approved within the specific objectives, ways necessaryto achieve the goals, funding sources, program evaluation and monitoring mechanisms, information monitoring committee members and their meetings.





Special Space allocated for Specific Purposes on the web-site of the Scottish Government.



Information about Programs on the web-site of the Scottish Government.

You Tillia

### Recommendations

The recommendation package for mentioned Georgian agencies has been elaborated on the basis of challenges existing in the Georgian reality and research of official web-sites of the Government of Ajara A/R and the Ministires on the one hand and on the basis of analysis of the best foreign practice example on the other hand. These recommendations aim to increase the level of accountability of the Georgian public space through practical implementation of e-transparency.

The gradual implementation of these proposals and recommendations further improves the level of transparency of the activities carried out by the Ajara Government and Ministries in terms of polishing their web-sites. Besides, it will be possible to improve current services as well as to develop innovative electric services on the official electronic portals.

- <u>Description of a Public Agency's Functions:</u> It's desirable to attach detailed information about the functions of all agencies in the section "About Us" on the official web-sites of Ajara Government and the Ministires, which includes the information about mission, objectives and authorities of Governmental agencies. This will create the idea of the citizens about the activities and authorities of all agencies.
- <u>Information about a Chief of a Public Agency:</u> It's desirable to attach information about the competences, authorities, statements, reports of heads of Ajara Government and Ministries along with their biographical data on the official web-sites. Also, it is important to allocate various kinds of publications, documents, memorandums, addresses, public speech texts related to their activities.
  - Structure of a Public Agency: It's desirable to have titles and activity descriptions of all structural subdivisions of the ministries and their internal structural units on the web-site, which makes their internal structural and functional hierarchy clearer. In addition, it is advisable to attach legal documents, terms of reference, description and other additional information related to their activities in each section of the structural unit.
  - <u>Information about Structural Units of a Public Agency:</u> It's advisable to publish contact requisites of heads and deputies of all structural subdivisions of the ministries and their internal structural units on the official web-site: office e-mail,

reception phone and fax numbers. It's better if contact information of other servants is available as well.

- <u>Strategic Plan of aPublic Agency:</u>It's preferable to locate the strategic plan on official web-sites in view of assessing the achievement of projected goals and objectives, which will determine the following tasks of government agenciesduring the number of years:
  - Main goals;
  - Activities palnned for achieving goals;
  - The challenges faced by an agency;
  - The description of the planned programs and projects the names of planned programs / projects, their goals, the program status (for example: "Current"), their completion and final report submission dates, the name of a structural unit in charge;
  - Amount of money necessary for planned programs and projects;
  - Indicators for measuring the effectiveness of the implementation of planned programs and projects.

The form of allocation of the mentioned document should be considered together with its conceptual side on the web - pages. It is advisable to be uploaded according to the subheadings and in the expanded form, including HTML format and the interested person should get desired subchapter without downloading the entire document.

- Annual Report of a Public Agency: The annual reports should be placed about the past performance of public institutions on the web-sites in order to have access to information, wherethe implementation of general activities, projects and initiatives are evaluated. It's necessary to assess the effectiveness of the projects and their execution quality in the reports. In addition, it is important to have information about agencies' budget performances, assets and liabilities, various types of expenses, such as assignments, transfers. Report should include a number of details:
  - Public agency's priorities;
  - Public agency's mission, values and goals;
  - Current year's plans/tasks;
  - Achievement indicators;

- Statistical data as well as narrative explanation of implemented projects throughout the year – assessment of their effectiveness based on pre-defined indicators. The amount spent on each projec should be specified;
- Measures carried out within the competence of public institutions and the evaluation of the effectiveness of their implementation in practice;
- Individual project funding source, the amount of funds spent for specific purposes of an agency;
- Comparison of last two years' data, trends and reasons for the changes in similar spendings;
- Percentage performance of plans.

Given the international practice, it's significant to have tradition of annual evaluation reports of independent auditors, error detections in financial balances, elaboration of recommendations and then their proactive disclosure. It is desirable to introduce this practice in the public space of Georgia. It provides civil, experts and non-governmental agencies involvement in assessment activities.

• Budget of a Public Agency: In order to ensure the transparency of Ajara government and its ministiries, it's important to locate financial transactions and reports on budget execution on their official web-sites. All projects and events, which has been implemented, are implementing or are being planned must be named in the document. Also, here should be specified all types of financial expenses (administrative, personnel etc.) spent for their execution, financial liabilities, revenues from different operations. Current initiatives and their implementation reports should be summarized. It is important to reflect the balance of budget, the exact amount of money spent on various services. It is important, also, to describe budgetary resources in the document. It is desirable to give narrative explanations of the financial operations together with statistical and numerical data in the report.

It's important, also, to proactivlely publish the following types of information:

- Changes in the budget due to unexpected obligations and the sources of funds for these activities;
- Information about the balance of the ministries' the real estates;
- originally requested and finally approved amount of the assignments;
- Funds for various state programs according to specific directions and objectives, the reasonability of expenditures' distribution.

It is important to provide the draft budget proposed to the parliament and its implementation plan on the official web - sites of governmental institutions. In addition, the draft budget should be attached by the recommendations and comments.

- <u>Public information Availability/Open Governance:</u> Modern indicator for the transparency and accountability of public institutions is the data related to proactively published public information on the official web-sites. It's preferable to create separate pages related to open governance on the web pagesof public institutions, where should be placed:
  - > Detailed information related to the procedures of public information request;
  - ➤ Freedom of Information Guide, which describes the basic procedures for requesting the information, dates, fees, an administrative application guidelines, contact details about the persons responsible for public information and other information;
  - Glossary of terms related to the request of public information or administrative procedures;
  - ➤ The question answer section pertaining to basic procedures and information access;
  - ➤ Public information requests in electronic form in order to simplify the procedures for obtaining public information. It will save both a citizen's and a public agency's time and resources. In this way, thebureaucratic procedures related to public information provision will be more simplified;
  - ➤ relevant statistical data about requested, issued and rejected demands. It's advisable to locate an interactive map on the web-sites, which helps a user to be able to compare all statistical data according to years, contents of given answers and other categories;
  - ➤ E-reading (database) of public information should be placed on the web-sites available. Reading (in the database), where proactively published information is arranged by categories. Their search should be possible by keywords as well as by dates and topics;
  - ➤ It's advisable to locate the following proactivley published information about the administrative expenditures in the section of proactively published information database:
  - Wage rates and additives ofofficials;

- Information about the bonuses received by officials;
- Property declarations of officials;
- Total expenses of an agency and a detailed description offinancial resources management;
- Travel costs of officials with the specification of the travel time and reliable reason;
- Information about formal meetings, receptions, gift—including the identity of the visitor, thepurpose of visit, the amount of the expenditure, the type of the gift.

In general, it is desirable to classify the information published in this section by categories. In particular, the proactively published information related to any agency's activities, costs, priorities, decision-making, and work results will be located separately. to proactively published data. It's also preferable to attach search engine for proactively published documents on the web - pages, where the relevant information is available with the reference to their types, time of registration, number, department, and any other word.

- ➤ The renewable Registry of incoming statementson public information request and answers should be placed in the same section-electronic Registry of public information (the content of statements, response status).
- ➤ There should be an appropriate sub division relating to legal proceedings in the section of public information on the web sites. It's desirable to attach electronic forms for administrative appeal in case of public information refusal. The page you requested can not satisfy the for public information in Also, it is necessary to describe the procedure of above-mentioned appeals. In addition, the legal disputes and court decisions with regard to public information request should also be placed here. In order to find the information easily, they should be arranged according to themes, and decision-making date (see Appendix 1).
- <u>Publications:</u> It's desirable to have a section "Publications" on official web-sites of Ajara A/R and Ministiries where all reports, researches prepared by all their structural units on issues under their competences are published. It's better if different types of reports and research materials is sorted according to cathegories, which makes it easy to search desirable information for a user. Statistical data and the reviews related to rheir activities can be published here as well.

- Section of Public Discussion: In view of implementing effective communication with the citizens and increasing their involvement level in the activity of individual agencies, it will be useful for Ajara government and its Ministries the introduction of relevant platform for electronic communication. Through integration of mentioned platform, the society will be given a chance to establish direct interactive relation with the responsible persons of public establishments, voice their opinions and suggestions, fix current problems. It's desirable to elaborate report on the basis of held public discussions, where the issues identified by the society are summarized by governmental agencies and the ways of their solution are set.
- News Section: All public agencies run to use news section on their web-sites for informing the population about their activities. However, the form of their introduction and arrangement is also reflected on the possibility for interested persons to search desired information easily. It's desirable to classify and cathegorize the information provided in the news section on the web-sites of Ajara Government and Ministries (e. g. Through creating sections for press releases, speeches, statements). As far as the information about it's desirable individual activities concerned, they should be rankedaccording to implementing structural units. As a result, news section will be presented in a unified format as well as according to various structural units. Also, it is important to separate accordingly the news archive into structures onthe web site.
- <u>Staffing of a Public Agency:</u>In order to ensure the transfarency of personnel policy in public institutions, it's important to publish various vacancies for public positions on their web-sites including detailed description of relevant responsibilities, qualifications, salary and deadlines for sending application. It should be possible to fill the application online.

It's desirable to locate on the web-sites of Ajara Government and Ministries the information about current public positions in each agency as well as the detailed information about existing various positions and responsibilities envisaged under these positions.

In addition, it is desirable to find on the electronic resources of the governmental institutions the information about the benefits, health and social insurance, working and vacation conditions within the framework of positions. Another important detail is to have the search engine for jobs on the web - pages. Thus, the user will be able to

find the job in the public agencies through reference of salary amount, position or any otherkey word.

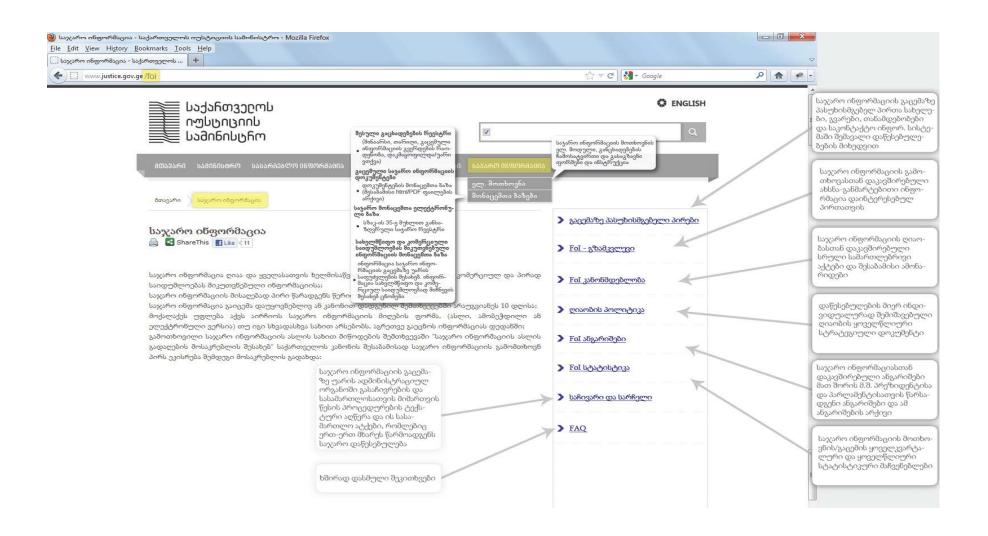
At the same time, it is important to find information about internships on the web - pages of Ajara Government and the Ministries. Internship will be described here in detail with the necessary qualification requirements and other relevant information.

- <u>Cooperation with Foreign Countries:</u>Given the activities of public agencies, it's often important for institutions to use foreign expertise. For this purpose different meetings, trainings are often held with the cooperation of foreign countries, organizations and partners. Similar information is, at best, given in the news section of web-sites of Ajara Government and the Ministries. Considering foreign examples, it's preferable to present the following information on the web-sites:
  - Information about visits carried out, their exact dates, host organization;
  - Information about goals/purposes of meetings;
  - Relatively detailed description of issues discussed at the meetings;
  - In case of existence, information about agreements and memorandum comcluded between the parties;
  - Information about the results of meetings;
  - Information about projects and trainings held together with internatinal organizations;
  - Information about reports prepared by the international organizations pertaining to the activity of each agency.
- Reports of Independent Organiozations: It's desirable to establish the practice of effective assessment of the activities of public agencies by external, non-governmental actors as well. Research has revealed that several independent organizations once a year evaluate the effectiveness of the activities of foreign institutions, the accuracy of financial operations and the quality of objectives set forth.
- <u>Legal Acts:</u>It's desirable to locate legal acts in the section of legal acts on the web-site of Ajara Government, which separatecompetences and authorities of the central and local governments. Also, it is important to represent individual legal acts, laws, resolutions, billsrelated to the activities of the government and all Ministries on the electronic portals.

- In addition, in order to facilitate the navigation, search system for legal documents can
  be placed on the web-site, which makes it possible to find detailed information about
  the contents and dates of the documents.
- <u>Guide in Decision-Making Procedure:</u> Taking into account foreign practices, the activities of Ajara Government and Ministries will be more transparent in case of locating the guide in decision-making procedures on the official website pages. It will describe in detail the structure of decision-making process, the role of all agencies including the head of government. In the guide should be placed the information about the agenda elaboration procedures for the executive government, the nature and essence of its work.
- Government Meetings: Also, it's desirable to locate information about government meetings and the issues discussed on the web-sites of Ajara Government and the Ministries. In particular, the Government should specify dates of sessions, topics discussed. This information should be regularly updated.

  In addition, it is desirable to represent reports of government sessions for the last few
  - years on the electronic resources of the Government and the Ministries, which will show a list of the meetings held during the last year together with the review of the issues discussed.
- <u>Information Related to Activities:</u> Each public agency should ensure a high level of transparency through location of the description of a variety of events and activities conducted by the agencies on their official website pages including the reasons for their conduct and their expenditures.

### Annex 1: Institution public information webpage structure sample



### Statistical Research on Requests of Public Information

In view of statistically analyzing the performance of the obligation by the target public agencies as defined in Chapter 3 of the Administrative Code, Institute for Development of Freedom of Informationused its databases in the first place. In 2010-2011 IDFI regularly requested public information from target agencies. At the same time, in order to conduct a comprehensive survey,IDFI requested applications submitted for public information requests and their answersfrom the state institutions for the years of 2009-2012. And there were also requested the reports of 2009, 2010 and 2011 years on the state of freedon of information prepared by relevant agencies and sent to the Parliament of Georgia and the President's administrationaccording to Article 49 of the General Administrative Code (so-called accounts of 10 December).

As a result of the analysis, the statistical analysis of the performance of the obligations envisaged under Chapter 3 of the General Administrative Code for Ajara Government, Ministry of Finance and Economy of Ajara A/R, Ministry of Agriculture of Ajara A / R, Ministry of Labour, HealthMinistry of Labour, Health and Social Care of Ajara A / R, Ministry of Education, Culture and Sports of Ajara A/R, Ministry of Justice of Georgia, CCG, Civil Service Bureau, Competition and Public Procurement Agency in recent yearswas carried out.

At the same time, the analysis of mentioned public informationidentified some issues, which mostly interests the societygiven the activities of target public agencies. Accordingly, it became possible to identify a list of issues that are recommended for proactive publication by means of establishing the most demanded public information.

The analysis of administrative organs' responsesto public information requests revealed the gaps that hamper the transparency of target public agencies and their avtivities oriented towards citizens' interests.

# Research Methodology

# Research Description

In view of achieving the above-mentioned goal, the applications public information requests sent to 9 public agencies in 2009-2010-2011 years (and in some cases also in 2012 year) were analyzed within the framework of the project. The project covered both the applications sent within "Public Information Database" project of IDFI and other applications sent by natural or legal persons, which were provided by public institutions themselves.

#### Methods

The analysis includes statistical and qualitative components. There were statistically counted the number of inquiries received over the years, the importance of the issues, and the quantity of responses with the protection/violation of the terms. Content of the response for each request issued by a public agency was analyzed in order to find out the compliance of the answers to the requirements. In this regard, four main categories have been outlined: complete response, incomplete response, denial and ignoring (this evaluation system is approbated for several years by the Institute for Development of Freedom of Information within the framework of "Public Information Database" project).

Response categories are defined depending on: a) the content, and b) the response, c) the rights, responsibilities and restrictions envisaged under current legislation of Georgia. After taking into consideration all aforementioned, if the information fully meets the request (including the required information form), it is considered to be complete; partially satisfactory answer – incomplete; if the letter explains the basis for no issuance of information – a reasonable refusal; and if the letter of response doesn't touch the requested public informationat all – ignoring. Theresponses divided according to these categories are also grouped as followed: according to years, actuality, protection of the terms.

Also, it's worth mentioning that during the statistical research process, the various requirements (issues) listed in one concrete application for public information requests have been considered as separate requirements.

# Analysis of Reports dated 10 December of Target Public Agencies within the Project

According to Article 49 of the General Administrative Code (hereinafter referred to as the GAC), a public agency is obliged to prepare reports on public information issuance and submit them to the Parliament and the Presidentonce a year on December 10 of each year. The content of the GAC is defined under Article 49. It should reflect the number of public information requests, the number of decisions concerning the satisfaction or refusal to requests, the identity of the person who is a decision-maker and the information on the legal acts applicable by agencies during decision-making process, also the data on information processing and issuance, appeal expenses for denial and court penalties.

### Article 49 of General Administrative Code of Georgia. Provision of Report.

On every December 10 Public Institution is liable to present report to the President and Parliament of Georgia:

- **a)**Information on number of requests of public information and amendments to public information received by the Public Institution and number of desicions on replies refusal;
- **b)** Information on number of decisions on requests satisfaction or refusal, name of decision making person, also decisions on closing of Corporate Public Institution's private session;
- c) Information on public data bases;
- **d)** Information on number of violations of this Code terms commit by State employees and on disciplinary punishment of authorised persons;
- **e)** Information on legal acts, which are adhered by the Public Institution for refusal of provision of public information or for decision-making of Corporate Public Institution private sessions closing;
- f) Information on appeals of desicions on refusal of provision of public information;
- g) Information on costs related to the processing and provision of public information by public institutions, also costs related to the appeal of the of desicions on refusal of provision of public information or decisions on closing of Corporate Public Institution's private session, among them on amounts paid in favour of each of the parties.

The submission of the report envisaged under Article 49 of the GACmakes it possible and easierto control access to public information not only from the side of government (Parliament and the President), but from theside of society as well. "Institute for Development of Freedom of Information" in view of fulfilling the study of requirements in compliance with Article 49 within the project, requested reports of December 10 sent by the administrative authorities for 2009, 2010 and 2011 years fro 9 target public agencies (Ministry of Justice, Ajara Government and Ajara Ministries, StateProcurement and Competition Agency, Chamber of Control, the Public Service Bureau). Unfortunately, this information was not received from the State Procurement and Competition Agency.

### Ministry of Education, Culture and Sports of the Autonomus Republic of Ajara

Among the targe institutions only two –Ministry of Labour, Health and Social Care of the Autonomus Republic of Ajara and Ministry of Education, Culture and Sports of the Autonomus Republic of Ajara have provided reports mentioning costs of public information processing and provision.

The report of Ministry of Education, Culture and Sports of the Autonomus Republic of Ajaraprovides in details the basis of rejection of provision of the public information (it is to be considered that in three of seven cases the information has not been provided due to the failure to pay appropriate fee). There is no information in the letter sent by the Ministry on public data bases, personal data processing and provision of public information or persons authorised to reject provision of information.

### Conclusion

Based on the analysis results it becoms obvious that the majority of the Public Institutions to the lowest extent consider requirements provided by Article 49 of General Administrative Code of Georgia during the December 10 report drafting. It could be said each of the agencies prepare reports in accordance to their own standards. The reports of one particular Paublic Institution prepared during the tree years period are similar to each other. There are particular clauses which are replied using standard answers.

Only two of the 7 clauses provided by Article 49 of General Administrative Code of Georgia are the clauses which are thoroughly answered in all reports examined by the Institute – number of request on public information and requests on amendments in public information.

The results of 2009-2011 reports have revealed that in general only the number of information requests is changing and no existent defects are being amended. Information mentioned in the reports in most cases is not thorough, do not meet the General Administrative Code of Georgia requirements and thus porely shows the existent circumstances related to the freedom of information.

There is an impression that Public Institutions only fomally provide reports on freedom of information and the complete information is not being provided to the higher institutions. Unfortunately the supervisor institutions also with less seriousness treat the mentioned issues, since even neither President Administration nor Parliament react properly on the incomplete reports, no study provided as well as their adjustment to the law.

We think that the basic factor causing the mentioned problem is the lack of the report standard form and the way out of the situation can be the issue of legal act on approvement of such forms by the Heads of Public Institutions.

#### Recommendation:

Approvement of Deceamber 10 report form by the Heads of Public Institutions based on the normative administrative legal act.

# Repor form approved in accordance to the Article 49 of General Administrative Code of Georgia on provision of Information accessability

airman of the Parliament of Georgia		
on of requests on provision of public	information	
Amount of satisfied requests	Decision making Government official (Name, Surname, position)	Costs of information processing and release
		on of requests on provision of public information  Amount of satisfied requests Decision making Government official (Name,

# $b.\ Information\ on\ dissatisfaction\ of\ requests\ on\ provision\ of\ public\ information.$

Amount of public information requiests dissatisfactions	Basis for rejection (proper legal acts)	Decision making Government official (Name, Surname, position)	Cost related to appeal	Amounts imposed by the court for benefit of appeal party

# c. Information on amendments into Public Information.

Amount of requests on	Decision making Government official (Name,
amendments into Public Information	Surname, position)

1	T C	TO 11:	T (	1 1
1	Information	On Public	Intormation	data hacec
u.	IIIIUIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII		IIIIOIIIIauoii	uata vascs.

List of Public Information data bases	Public Information data bases' inventory

# $e.\ Information\ on\ decision\ made\ on\ completion\ of\ sessions\ of\ Corporate\ Public\ Institutions.$

Number of decisions made on completion of sessions of Corporate Public Institutions	basis for completion of session – appropriate legal acts	Cost related to appeal	Amounts imposed by the court for benefit of appeal party

f. Information on number of violation	n of requirements	of General	Administrative	Code of	Georgia	by	Public	officials	and	disciplinary
punishment of responsible person.										

Violation of requirements of General Administrative Code of Georgia by Public officials	disciplinary punishment of personresponsible for violations

Signature: Date:

# Ministry of Education, Culture and Sports of Autonomus Republic of Ajara during the period of 2009-2011

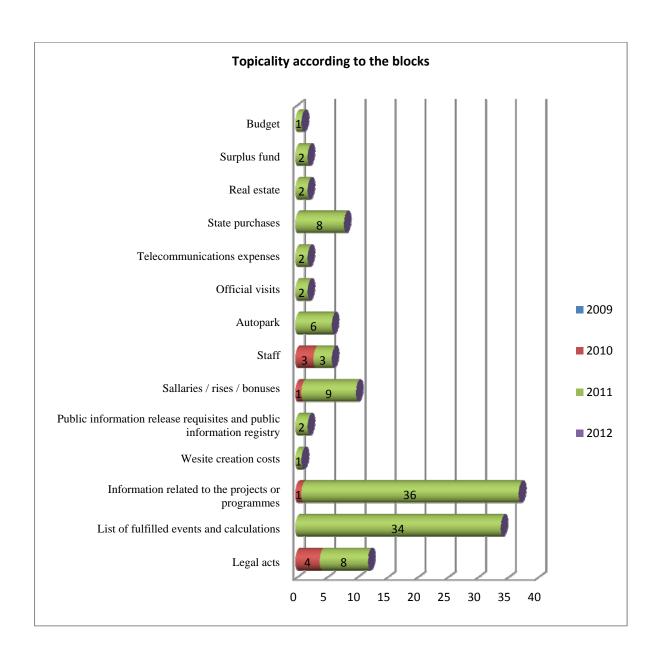
The Institute for development of freedom of information in 2010 and 2011 has received letters on request of public information from the Ministry of Education, Culture and Sports of Ajara Republic. In the Ministry reply it was said that 2009 data processing and provision could not have ben provided due to the Ministry myement to the new building. Due to this fact the research and statistical analysis in case of Ministry of Education of Ajara encloses only two years data.

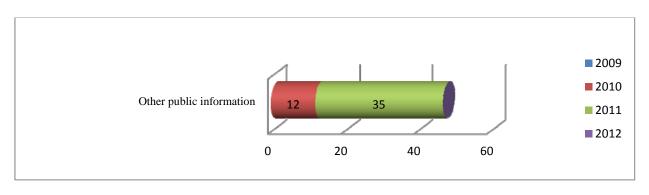
In 2010-2011 Ministry of Education and Culture of Autonomus Republic of Ajara has received 170 requests on provision public information. Among the most part -149 was receives in 2001. In 2010 the Ministry has received 21 requests.

Thematically the most actual were subjects on projects/programmes and activities. In 2011 36 requests have been sent to the Ministry on executed and planned social, educational, scientific and other rype projects and programmes. All requests (in total 34) on provision of public information on cultural, advertising and social activities were sent in 2011.

The most essential information after projects and activities was information on salaries, raises, bonuses and legal acts, which is followed by issues related to State purchase.

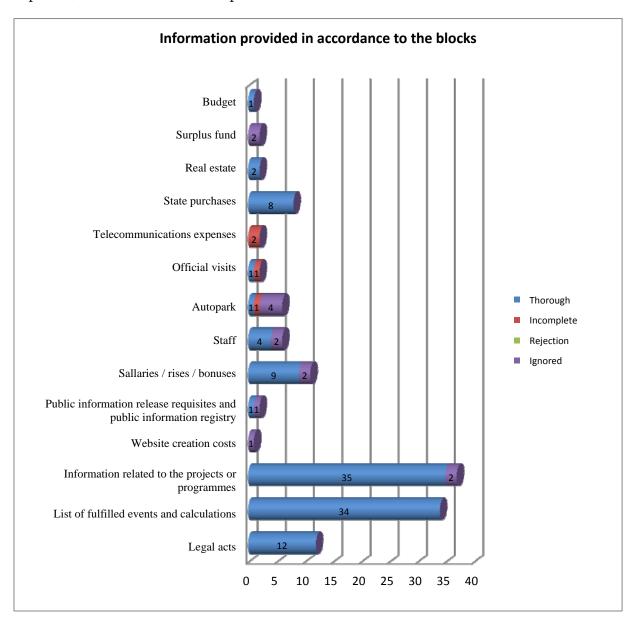
Besides the general subjets the different type of information was requested from the Ministry of Education of the Autonomus Republic of Ajara, which was unified by us in special block – other public information. Information on the Ministry subbordinated enteties, Public Law Legal and Non-enterprenuir non-commercial Legal Entities, officials' and other public employees' contacts, statistical information on schools, different cultural monuments, schools employees was requested by different persons and organizations.





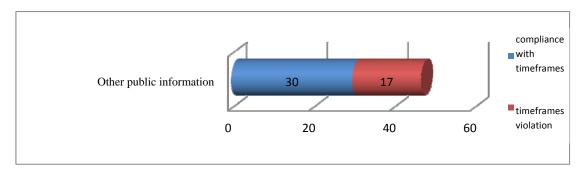
It is to be mentioned that the absolute majority of answers provided by the Ministry of Education and Culture of the Autonomus Republic of Ajara were thorough. Among 170 requests only in 4 cases there were provided inadequateansweres and 12 requests were left without answers.

Inadequate answers are subdivided in accordance to the categories:telecommunicationala expenses, business visits and autopark.

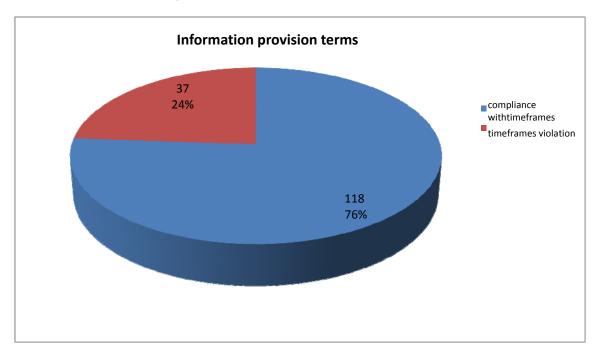


In the scope of sense due to the different reasons answers were inadequate. For example the information on telecommunicational and officials' visits expenses was not provided. No information on personal distribution of vehicles and fuel cosumption was provided.

As forthe ignoring cases, there were no answeres related to the suplus funds, expences of officials'autopark, salaries and bonuses. The Ministry has not answered requests on agency staff list and expences related to the creation of website.



The Ministry has provided the majority of answers, among 155 requests 118 were timely provided. 37 answeres were received with delay. The delayed information includes answeres on projects/programmes and statistical data.



# Public information requests' registry: Ministry of Education and Culture of Autonomus Republic of Ajara

Ministry of	Ministry of Education and Culture of Autonomus Republic of Ajara					
Category of requested information	Sub-Category of requested information	Comments				
1. Budget	1.1. Thorough information on expenditures of budget allocations.					
2. Surplus fund	<ul><li>2.1. Information on amounts allocated for Public Institutions.</li><li>2.2.In case of allocated amounts provision of appropriate legal acts.</li></ul>					
3. Real estate	<ul><li>3.1. List of real estate of Public Institution.</li><li>3.2. Basic cost of public institution's real estate.</li></ul>					
4. State purchases	<ul> <li>4.1. Thorough list of executed State purchases (announced tenders, competitions and other type of state purchases).</li> <li>4.2. Amounts spent for each purchase.</li> <li>4.3. Copies of purchase agreements.</li> <li>4.4. Purchase plans</li> <li>4.3. Report on State purchases.</li> </ul>					

5.Telecommunications expenses	5.1. Information on telecommunication expences of officials phone conversations (to cell phone operators, international and local calls).	
	,	
	5.2. Employees expenses on phone calls (to cell phone operators, international and local calls).	
6. Official visits	6.1. Information on expenses related to the official and working visits of officials abroad and inside the country (in separate).	The total amount of the whole sustem expenses for visits during the first and the second quarter has been provided, but officials' expenses are not shown.
	6.2. Expences for visits of employees.	
7. Autopark	7.1. List of of the officials'/administration other employees vehicles.	
	7.2. Personal distribution of vehicles among officials/administration other employees.	No information on vehicles distribution among officials.
	7.3. Actual consumption of fuel by officials.	No specified information on officials is provided, only information on the whole system. Information is provided on fuel limits, but there is no information on fuel actual cosumption. No information on quarters is provided.
	7.4. Actual expenses of fuel for employees in the whole system.	No specified information on officials is provided, only information on the whole system. Information is provided on fuel limits, but there is no information on fuel actual cosumption. No information on quarters is provided.
	7.6. Amounts spent from budget for technical service of Officials' vehicles (repair, wear).	
	7.7. Amounts spent from budget for technical service of the whole system vehicles (repair, wear).	

8. Staff	8.1. Total number of staff personnel.			
	8.2. Total number of out-of-staff personnel.	No information provided on out-of-staff personnel.		
	8.3. Name, Surname, contact information of person authorised for provision of information.			
9. Salaries / Raises/ Bonuses	9.1. Amounts of salaries recieved by Officials.			
	9.2. Amount of raises recieved by employees.			
	9.3. Amount of salaries recieved by the whole system.			
	9.4 Amount of raises recieved by the whole system.			
	9.5 Amount of bonuses recieved by Officials.	Information provided shows total amount of quarterly sallaries and raises of the overall system, but no information on Officials bopnuses is provided.		
	9.6. Amount of positions bonuses recieved by the whole system (all structural units, territorial and other compound units).			
	9.7. Amount of bonuses recieved by HQ employees.			
10. Public information provision requisites and public information registry	10.1. List of the administrative-legal acts, which include answeres on provision of public information or rejection, with information on requisites (without copies of documents).			
	10.2. Copy of public registry of public information or/and electronic version.			

44 14/ 1-1:	11.1 Dublic information	
11. Website creation	11.1. Public information on expenses	
costs	related to the creation of institution	
	official wesite (if any).	
12. Information related	12.1. List of executed projects (social,	
to the projects and	target, research, scientific.	
	educational, aimed at different	
programmes	spheres).	
	12.2. Information on ongoing and	
	planned projects.	
	12.3. Amounts spent on each project.	
	12.4. Reports on executed projects.	
	12.4.Programme initiation date.	
13. List of fulfilled	13.1. List of executed activities	
events and calculation	(advertising, cultural, educational,	
	scientific, social adn ect.).	
of expenditures		
	100 4	
	13.2. Amounts spent for each event.	
14. Legal acts		
14. Legar dets		
15. Other public	15.1. Information on non-	
	enterprenuir non-commercial legal	
information	entities.	
	15.2. Contact details of officials and	
	public employees.	
	15.3. Information on employees	
	being on their paid and non-paid	
	vacations and periods of the	
	vacations.	
	15.4. Information on building	
	expertises and disassembly .	

15.5. Different type statistical	The information requested includes schools,
information.	different cultural heritage, number of employees at school and ect.
	scrioor and ecc.

### Results of focused discussions

"Institute for Development of Freedom of Informationdevelopment" in order to provide proper research in the frame of the project has organized **focussed discussions** with representatives of NGOs and mass-media. The **discussionwas aimed on** information and experience exchange in the sphere of public information request, analysis of practices on request of public information from target Public Institutions and identification of subjects bearing interest and which are the most required in the society.

Meetings were held as with citizens of Batumi as well as with Tbilisi city. Meetings were attended by representatives of active NGOs, internet and printed media, also journalists of Monitor Studio, who have very reach practice of information request and in the frame of their professional activities are very active in public information request from G3 partner institutions.

As it was defined through the discussions among the target institutions, in particular Ministry of Justice and Chamber of Control, public information request practice is not unificated, since information provision often depend on request content. On one part Ministry of Justice always provides information in proper timeframes and refined figures, but on onother part if the requests are related to the "Sesitive" subjects, such as bonuses or visits, information getting becomes complicated. The same practice we have in regards to the information request from the Chamber of Control. Media representatives in written form often apply to the Chamber of Control for provision of information, and by their oppinion it is advisable that the list of institutions controlled by the Chamber of Control would be published at the website. This would anable journalists to request documents of specific institution that will facilitate and ease reciept of information. Also the budget implementation balance should be published on the public institutions official websites.

As NGOs' representatives assert it is easy to get information from the Agency of State purchases, also the quality of informational transperancy of agency official website is very high. But jurnalist still have in written to request operative and annual purchase reports provided by the public institutions. The only recommendation made by discussion participants relates to the timely publishment of legislative changes on the Purchase Agency website.

According to the jurnalists' oppinion, it is easy to get information from the Pulic Service Bureau. However the oppinions of regional and central media on Government of Ajara Autonomus republic are different. According to Batumi media service oppinion it is often difficult to get thorough information from governmental establishment of Autonomus Republic of Ajara, but by the oppinion of NGOs and masmedia performing their professional activities in Tbilisi information is being provided by the governmental establishment of Ajara Autonomus Republic with strict adherence to the appropriate norms.

In regards to the subject of requested information the most often NGOs and media representatives are interested with budget purposeful expenditures and information of financial type. Information on surplus funds, purchases, staff, budjet, salaries, bonuses, social programmes, projects, visits, communication and autopark expenditures, also legal acts is also frequently requested.

During the meeting NGOs and media representatives have in generally discussed the existent problems and which hamper they during information request as from public institutions as well as from courts. Timeframes defined by the administrative code are very often violated. Public institutions often need 10 days for provision of simple information. Sometimes recieved answeres are uappropriate and do not meet the specific reqirements. Readdressing to the websites are also very often. All aforementioned once again emphasize the necessity of public information proactive publishing at the official websites.

List of information, which accessibility and publishing at the institutions websites is necessary by journalists and NGOs oppinion is very wide and includes the following questions:

- 1. Programme budget execution ballance;
- 2. Information on legislative amendments (Purchase Agency);
- 3. List of institutions examined by the Chamber of Control;
- 4. Agreements executed based on the negotiations with one person;
- 5. Agreements executed on property sold by auction;
- 6. Agreements on privatization of large objects;
- 7. Identity of stockholders possessing vote rights in Joint Stock Companies;
- 8. Information on sub-contractors in case of negotiations with one person;
- 9. International agreements executed by Georgian side;
- 10. President decrees and orders:

11. Information on non-enterprenuir non-commercial legal entities budget expenditures;

Media representatives think that government sessions should be open for them.

#### Reccomendations

As a result of statistical and intensional analysis of public information requested from 9 target public institutions (Government of Autonomus Republic of Ajara, Ministry of Finances and Economics of Autonomus Republic of Ajara, Ministry of Agriculture of Autonomus Republic of Ajara, Ministry of Labour, Health Ministry of Labour, Health and Social Care of Autonomus Republic of Ajara, Ministry of Education, Culture and Sports of Autonomus Republic of Ajara, Ministry of Justice of Georgia, Chamber of Control of Georgia, Public Service Bureau, Competition and State procurement Agency) and provided by the respective agencies in 2009, 2010, 2011 and several times in 2012, the specific questions have been revealed, which bear particular interest for the society, and based on what the appropriate recomendations were developed for the aforementioned public institutions. Provided that the fuffilment of liabilities defined by the 3<sup>rd</sup> part of General Administarive Code of Georgia is evenly required for all active administative agencies of Georgia, below you can find the general recomendations, which are based on the common tendencies revealed through the detailed analysis of activities of the mentioned 9 agencies and which evenly relate to all public institutions. Moreover these recomendation can be extended to those public institutions, which were not considered in the research target group.

## Proactive publishing of public information

It should be mentioned that in the frame of the research Ministry of Finance of the Autonomus Republic of Ajara is the one of 9 analysed institutions, which index of thorougly provided information during 2009-2011 period come only to 18%. In 5 cases thororufh answeres indexes were high enough – 87%-98%. Dispite that this information this indexes are showing promises, we have to anticipate that provision of each separate answer to the particular request, especially the timely answers, require expenditure of financial and time recources. For example, the index of timely provided answers by Public Service Bureau is 45%, but Ministry of Finance of the Autonomus Republic of Ajara has not responded to a single request with adherance to the proper timeframes. It is true that in Public Institutions there are particular persons authorised for provision of public

information, but due to the internal bureaucracy, registration procedure of recieved and outgoing letters, search of appropriate information and the process of provision of final answer often require more than one day and involvement of more than one person. As an example, in 2009 Public Service Bureau has wasted 60 full working days only for answers on requiemens related to the property declarations. During three months – September, October and November – almost each day they had to work on received requests on provision of public information. Besides this only unique days were calculated – for example, the request was received on September 7 and the answere was provided on Sptember 9, but the second request was received on September 8 and the answer was provided on September 9, the days, which were overlaped (September 8 and 9), were calculated only one time, however practically the working load would be much larger durin these days. If we simply separately put tugether the days spent for all requests (not envisaging calendar days), this indesx will increase two and tree times, since the cases when answeres to more than one requests had to be provided during the short period, are very friquent.

			Days defined for processing					
Man		Tuo	Wed	Thu	Fri	Ca+	Sun	of requests on property  declarations
Mon		Tue	vveu	IIIu	ГП	Sat	Sun	declarations
		1	2	3	4	5	6	0
	7	8	9	10	11	12	13	4
	14	15	16	17	18	19	20	5
	21	22	23	24	25	26	27	5
	28	29	30					3
					•			17

		Days defined for processing					
							of requests on property
Mon	Tue	Wed	Thu	Fri	Sat	Sun	declarations
			1	2	3	4	2
5	6	7	8	9	10	11	5
12	13	14	15	16	17	18	3

19	20	21	22	23	24	25	2
26	27	28	29	30	31		4
							16

		Days defined for processing					
Mon	Tue	Wed	Thu	Fri	Sat	Sun	of requests on property declarations
						1	0
2	3	4	5	6	7	8	2
9	10	11	12	13	14	15	5
16	17	18	19	20	21	22	5
23	24	25	26	27	28	29	5
30							1
							18

			Days defined for processing						
									of requests on property
Mon		Tue	Wed	Thu	Fri	Sat	Sun		declarations
		1	2	3	4	5		6	2
	7	8	9	10	11	12	1	.3	1
	14	15	16	17	18	19	2	0	1
	21	22	23	24	25	26	2	7	0
	28	29	30	31					0
									4

Sum 55

Since 2010, when Public Service Bureau has switched to the property declarations electronic system, the munber of requests was reduced from 570 (in 2009) to 149. This is the one of the pirfect examples if how can proactive publishing of public information simplify the functioning of public institutions.

Reasoning from the aforesaid, it is desirable if public institutions, before receiving of the requests, would proactively publish the information, which potentially may bear interest and importance for the society. During the research based on the detailed analysis the basic categories of the information can be defined which are the most important and essential in case of the mentioned 9 public institutions.

- ➤ Public institution financial transperancy and accountability in most cases, the requested information is related to the administrative expenses of public institutions, the awareness of what is essential for society in order to informed on the management of public recources. Such information basicly contains, but is not limited the following categories:
- o **Information on budget** (budget execution balance, amendments to the budget, non-budget receipts and etc.);
- o **Information on surplus funds**(amounts withdrawen from the surplus funds, assets financed by the withwrawen amounts, accounts of stand-by funds expenditures, copies of the appropriate legal acts and etc.);
- o **Information of State procurement**(list of fulfilled procurements, amounts spent in each single procurement, procurement plans, information on legal entities and/or individual enterprenuirs won in state procurements, copies of the executed agreements, reports on execution of tender agreements and etc.);
- o **Information on telecommunication expenditures** (amounts spent for phone conversations by officials, overall system, phones procurement expenditures and etc.);
- o **Information on visits related expenditures** (information on official visits, amounts for visits according to the years and etc.);
- o **Information on autopark expenditures**(number of registered vehicles, dates of procurement, price, funding source, procurement form, list of vehicles assigned for officials/Administration other employees and their personal distribution, fuel actual expenditures, type of consumpted fuel, fuel monthly limits, amounts spent from budget for technical service, source of financing of each purchased vehicle, origin of disposable vehicle and etc.);
- o **Information on salaries, raises and bonuses**(Officials' salaries, raises and bonuses, amounts quartely spent for employees salaries, raisea and bonuses, staff rate of wages, amounts allocated for bonuses fund and etc.);

- o **Information on public institutions' real estate**(List of real estate and cost, sold objects, address, sale terms and doccumentation, information on objects handed over by the simbolic price, information on disposal, selling of handed over objects and etc.);
- o **Information on credit and debit liabilities**—liability origin dateand cause of origin, with appropriate documents;
- Othe type of expenses (information on gifts, expenses of official reception and etc.).
- ➤ **Information on public institution**—society is ofteninterested with such statistical information, which is related to the activities of public institution. The proactive publication of such information on website will avoid institution from superfluous requests on the following standard question:
- o **Information on staff employed in public institution**(total number of staff and out of staff personnel, list of personnel according to the positions, employees contact details, information on rules of staff selection and conducted competitions, information on paid vacations persons identity, vacations time, period, amount of payments and etc.);
- o Information on structural units subordinated to the public institution (structural units, List of Public Law Legal and Non-enterprenuir non-commercial Legal Entities, status and duties, appropriate legal acts, which provide functions of structural unit (name of act, issuing entity, date of issue and number), list of subbordinated entities, addresses and names of managment board, information on registered Non-enterprenuir non-commercial Lega Entities (number, list of legal entities, including name of chief, address, phone and website and etc.)
- o Here is to be separately mentioned if what structural unit is **liable to provide public information** defined by General Administrative Code of Georgia and contact information of the mentioned structural unit. Names, Surnames and contact details of persons liable for provision of public information.
- Information on public institutions' projects and activities—society often interested with ongoing and executed projects and activities that demonstrates public institution activities and management of badget amounts allocated for these activities. It is preferable if public institution would publish at the official website the detailed information on ongoing, executed and planned projects and activities. In particular, the following type of information:

- o Information onpublic institution ongoing, executed aand planned projects(social, targem, research, scientific, educational projectsand projects directed on development of one or another spheres, list of the projects, amounts spent for each project, copies of project documents, information on project development and date of approvement, information on target programmes to be executed this year, information on ongoing and planned projects, reports on executed projects, programme starting date and etc.);
- o **Information on institution's ongoing, executed and planned activities** (list executed advertising, cultural, educational, scientific, social and other activities, amounts spent for each activity, copies of activities' calculations related documents, financing sources of ongoing activities, copies of appropriate documents and etc.).
- ➤ **Information on legal acts** society is ofteninterested with official documents of public institution, such as orders, regulations, decisions, legal and financial documents of executed works, cooperation memorandums and other legal documents.
- ▶ Public information requests renewable registry –it is desirable if public institution publish public information registry at website–information on received requests and provided answeres, list of administrative-legal acts, which provide answer on provision of public information or answering rejection, with indication of requesites and etc. Publiching of information which reduce number of multiple induvidual requests on one particular issue and will save public institution recourses.
- Advisory questions often asked questions –public institutions are often applied not only for provision of public information but also for advisory questions, such as notes on agreement execution and etc. It is to be mentioned that public institution often aften thoroughy answer such questions. But in order to save public institution time, human and finacial recpurces it is desirable that such information to be published on the website as an often asked questions(Frequently Asked Questions FAQ).

### Avoid of inadequate answers

As a result of research there was found that anough large number of inadequate answers. For example, only 18% of answeres provided by the Ministry of Finance and Economics of the Autonomus Republic of Ajara thoroughly correspond the requested information. When the public institution does not completely provide the required public information, in case of answer provided it is not considered as a thorough. Thus it is desirable if public

institution provide comlete answer to the requested public information, and the aswer on rejection of provision should be appropriately justified.

Also readdressing to the websites is very often instead of invormation provision, which also does not represent the thorough answer, since according to the Article 37 of the General Administrative Code of Georgia, "everyone has right to request public information despoite its phisical form or storage and select the form of public information receipt". It is desirable if public institution provide public information in the rewuested form, but if it is not possible it is to justify own activity. It is to be mentioned that proactive publishing does not give grounds for public institution to readdress public information requests to the website. In this case proactive publishing only reduces number of potential requests, since in the future person concerned with the public information first will visit website and if it is not published only in this case they will request it from the public institution.

### Provision of public information in proper timeframes

According to the Article 40 of teh General Administrative Code of Georgia, "Public Institution is liable to provide public information immediately or no later than in 10 days, if the answer requires:

- a) search and processing of information from its regional structural units or othe public institutions;
- b) search and processing of irrelevant large separate documents;
- c) consultancies with its regional structural units or othe public institutions.

If provision of public information requires 10 days period, public institution is liable to inform requesting person about it".

In 55% of answers provided by Public Service Bureau 10 days period term was violated according to the Article 40 of teh General Administrative Code of Georgia. It is desirable if public information would provided immediately or at list in 10 days period.

### Ignored and rejected issues

The index of cases, when particular issues in public information request are totaly ignored by the public institutions vary betwee 1-8%. But in two cases this indexes are very high –

20% of such questions are ignored by the Government of the Autonomus Republic of Ajara and 58% in case of Ministry of Finance of the Autonomus Republic of Ajara. It is desirable if public institutions study all requests more precisely and provide thorough answers for all questions. In case if public institution is unable to provide public information the rejection should be appropriately justified with references to the appropriate legal acts.